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**Installation Manual**



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## 1. WARNINGS, ENVIRONMENTAL POLICY, AND CERTIFICATIONS

### 1.1. Warnings

For personal safety and equipment protection, follow these instructions:

- Do not operate the system if it is wet, or handle it with wet hands.
- Connect the power supply cable before connecting the AC power.
- Perform any connection or disconnection with the power supply **OFF**.
- Verify that there is no short-circuited connection in the connectors between different cables or ground.
- Verify there are no abnormalities in the wiring.

### 1.2. Environmental Policy



Never dispose of this equipment with household waste. Electrical and electronic products contain substances that can be harmful to the environment if they are not given proper treatment. The symbol of the crossed container indicates separate collection of electronic equipment, unlike the rest of urban garbage. For proper environmental management, the equipment to be disposed must be taken to the proper collection center at the end of its lifespan.

The components of this equipment can be recycled. Follow the existing regulations on environmental protection in your area.

The unit must be delivered to your dealer if it is being replaced. If it is to be discarded, it must be sent to a specialized collection center.

## 1.3. FCC Regulatory Notices

### Modification statement

Corporación Empresarial Altra S.L. has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment.

### Interference statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

### Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### FCC Class B digital device notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## 1.4. INTERTEK / UL Regulatory Notices

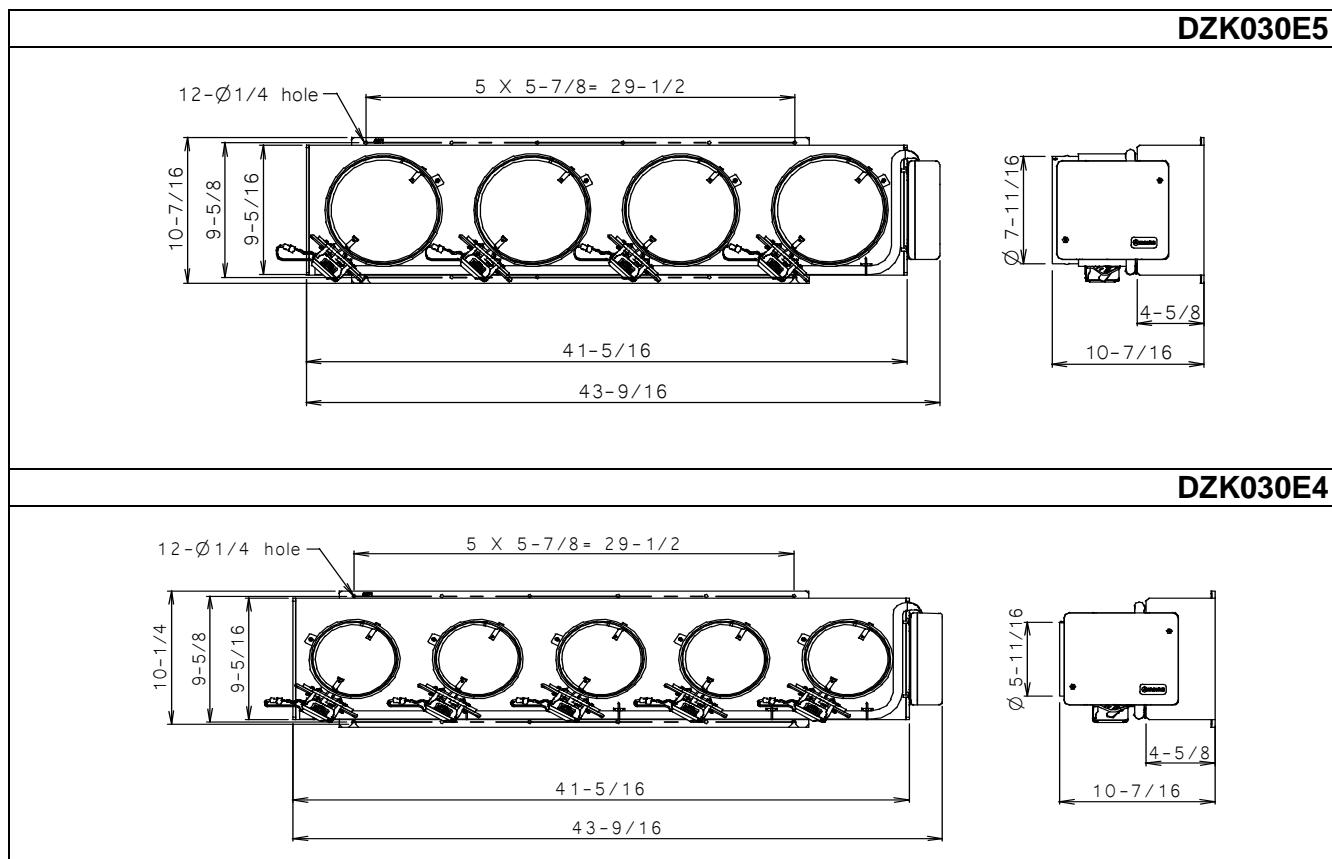
- The units shall be tested by a Nationally Recognized Testing Laboratory (NRTL) in accordance with ANSI/UL Standard UL 1995/CAN/CSA-C22.2 No. 236-11 – 4th Edition (R2011) – Heating and Cooling Equipment, and will bear the Listed Mark.
- All wiring shall be in accordance with the National Electric Code (NEC)/Canadian Electrical Code (CEC).

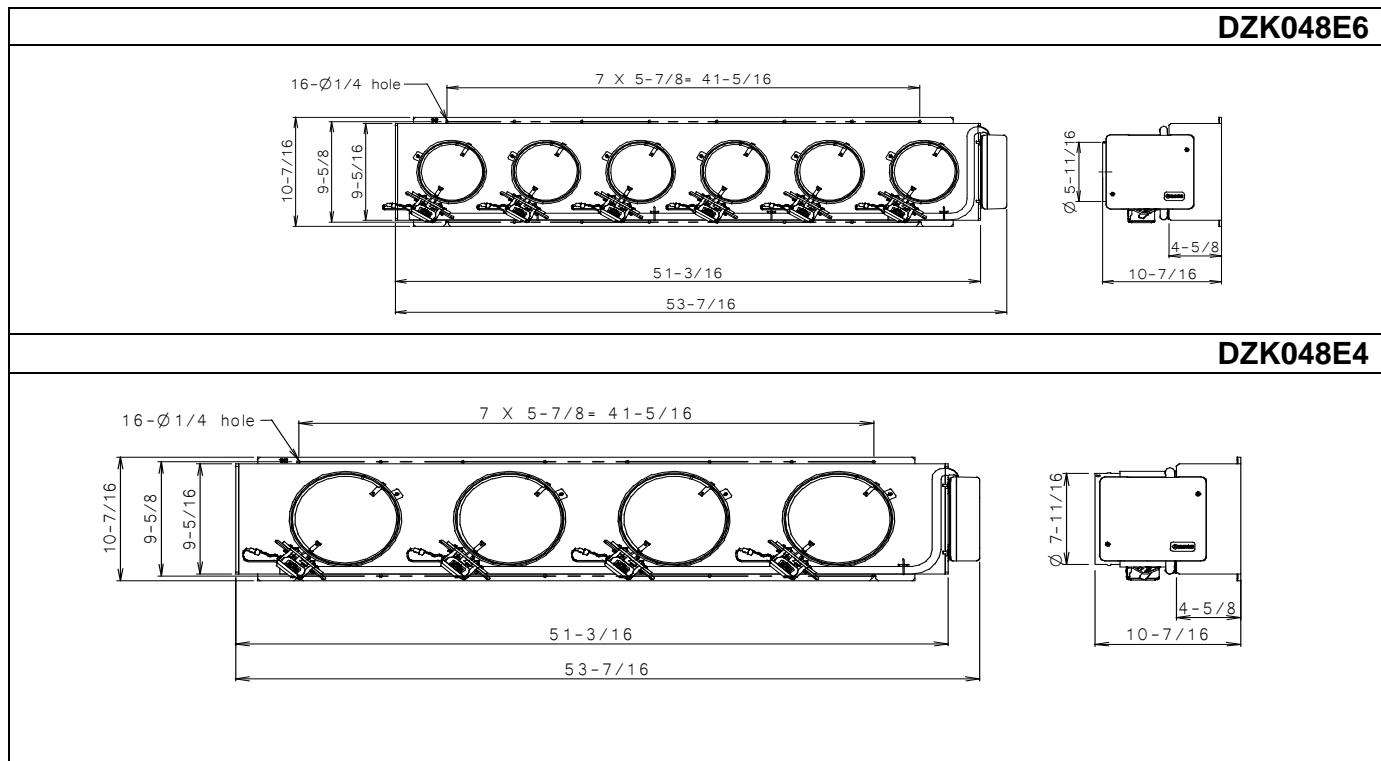
## 2. SYSTEM DESCRIPTION

Daikin Zoning Kit, DZK is an optional kit that increases the flexibility of the FXMQ and FBQ Indoor Unit fan coils.

It allows multiple separate ducts to be connected to fan coil and supply air to different individually controlled zones in a building.

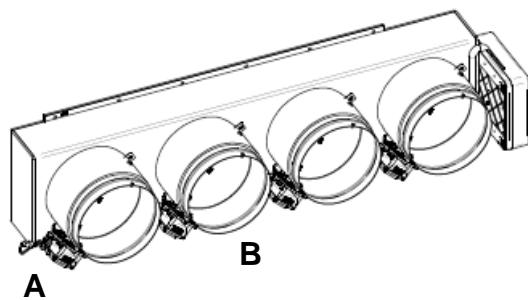
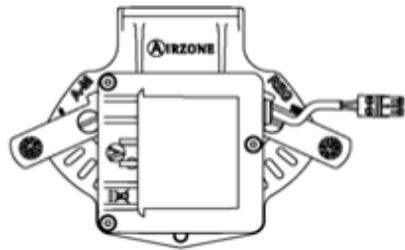
### 2.1. Product Range DZK Zoning Box



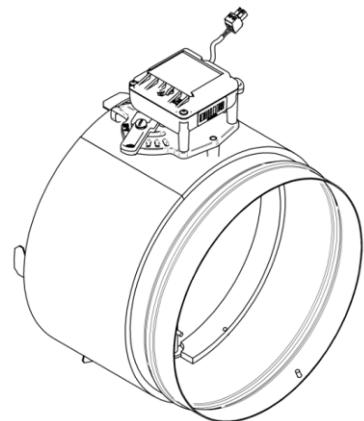


### DZK Zoning Box

**A.** Damper limitation adjustment



**B.** Motorized Damper

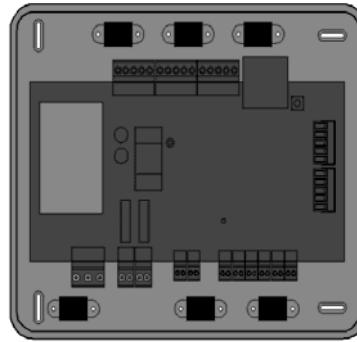


## 2.2. DZK Control

### 2.2.1. DZK Control Board

This device manages all wired and wireless devices in the system, performing the following functions:

- Controls and manages the status of each thermostat or controller.
- Outputs for the motorized dampers.
- Control of the auxiliary heat (up to two stages).
- Manages communication with the DAIKIN Interface Board.
- Controls the On/Off status, mode, fan speed, and set point temperature of the DAIKIN Indoor units.



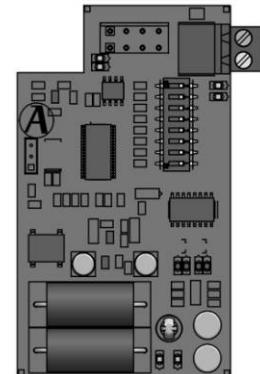
### 2.2.2. Daikin - Interface Board

This unit integrates the Daikin Indoor unit with the DZK control board.

The Daikin interface board includes an Energy Efficiency Control Algorithm that is controlled with the Main Thermostat, including the following functions:

- Automatically changes the Indoor Unit operation mode (Stop, Ventilation, Cooling, Heating, or Dry) from the in the DZK system's Main Thermostat.
- Temperature setting for the AC unit based on the overall demand of the DZK zone thermostats.
- Defrost function: In heating Mode, when User Set Point Temperatures are satisfied, instead of setting the Daikin unit to OFF, a 60F set point Temperature is set.

This function is set by means of DIP-switch configuration.



### 2.2.3. Main Thermostat

Graphic color touch pad display for control of zone temperature master thermostat. Wall mounted.



- Graphic interface with 3 languages (Spanish, English, and French).
- Zone On/Off.
- Set point temperature setting (steps of 1°F).
- When configured as master, operation mode selection for the system (STOP, COOL, HEAT, AUTO CHANGEOVER EMERGENCY HEAT, DRY).
- Sleep Function.
- Eco-Adapt.
- Time schedule programming and, when configured as master, operation mode scheduling.
- Remote zone control.
- Used to set system parameters.

### 2.2.4. Wireless Thermostat

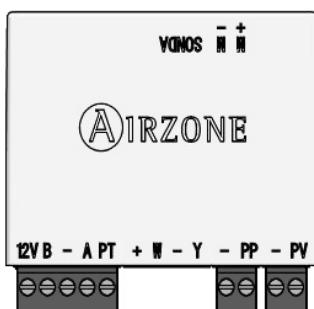
This is a battery powered, wall-mounted, and back-lighted monochrome LCD touchpad digital thermostat to control the zone temperature.



- Zone On/Off.
- Set point temperature setting at steps of 1 °F.
- Sleep Function.
- Remote zone access.
- Local ventilation.
- Time schedule control.
- Powered by two 1,5V batteries (type AAA; included).

### 2.2.5. Heat Pump Changeover Master

Mode synchronization module for VRV Heat Pump installations with multiple indoor units. Power Connection to be wired from RS485 MODBUS interface included in the Zoning Box control Board. To be mounted on damper number #1 in the Zoning Box.



- Synchronization module for Heat Pump installations with multiple indoor units with DZK Zoning box.
- Heat Pump Changeover Master controls up to 16 DZK systems in the same VRV system.

### 3. DESCRIPTION, INSTALLATION AND CONNECTION OF THE COMPONENTS

#### 3.1. General recommendations

Closely follow the instructions on this manual to avoid installation and maintenance issues.

- The system should only be installed by qualified personnel.
- Never use solid wire to install the system. This is a communication device and requires the use of communication cables.
- While connecting the devices, be sure the system is not powered.
- Follow the local installation regulations for low and high voltage installation.

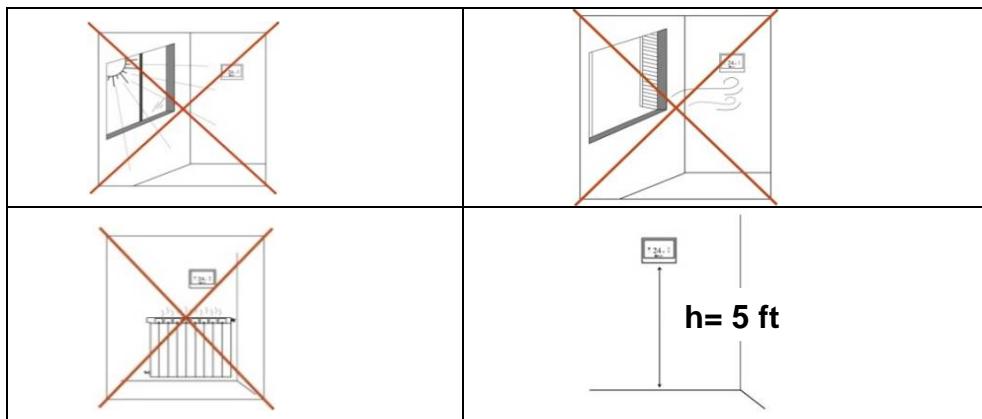
The recommended specifications for the cable to install this system are:

- 4 wired
- Stranded
- AWG 20
- Plenum
- Shielded

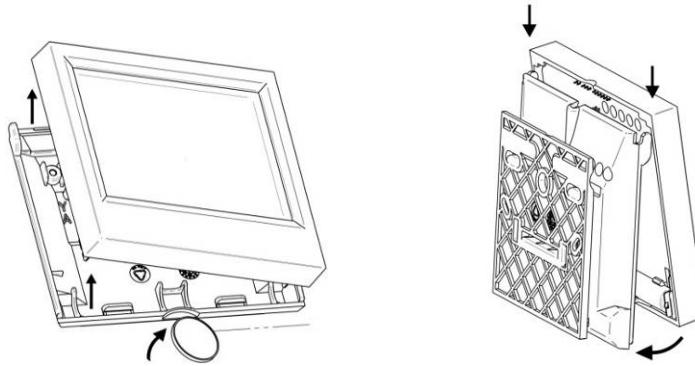


When connecting to other systems fed with high voltage, only use the A and B contacts of the communication bus. It is not recommended to connect the + and – contacts, nor the ground.

- Follow the color codes and polarity indications in the system components.
- Do not run the bus cable near high power cables or near electrical motors to avoid electromagnetic interference in the system communications.
- Use the following recommendations to locate the thermostat:



- To open the thermostat in preparation for its installation, it is recommended to use a coin. Using a screwdriver or other Sharp tool can damage the frame and the electronic components of the thermostat.



If upon receiving the unit it is determined that one of the outlets will not be used, take the following actions:

- 1) Install the unit and wiring ready to start with the Main Thermostat Configuration. The unit should have all dampers open.
- 2) Configure the Main Thermostat. Once the thermostat is assigned a zone, all other dampers will close with the exception of that assigned to the Master thermostat.
- 3) At this time, disconnect the motor cable from the outlet that will not be used.
- 4) Permanently seal the outlet using the supplied plug and follow the local installation recommendations.

## 3.2. DZK Zoning box

### 3.2.1. Assembly

The Zoning Box allows providing a fast and simple zoning to Daikin indoor units FBQ\_PVJU and FMXQ\_PAVJU.

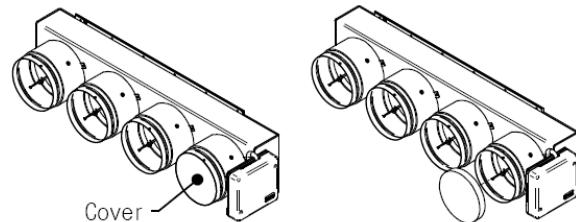
**Keep in mind**  
 Make sure that the zoning box is in its correct position. (Actuators at the bottom)

Models	Damper Size	Number of Dampers
FBQ 18 - 24 - 32 PVJU F XMQ 14 - 18 - 24 PAVJU	6"	5
	8"	4
FBQ 36 - 48 PVJU F XMQ 30 - 36 - 48 - 54 PAVJU	6"	6
	8"	4

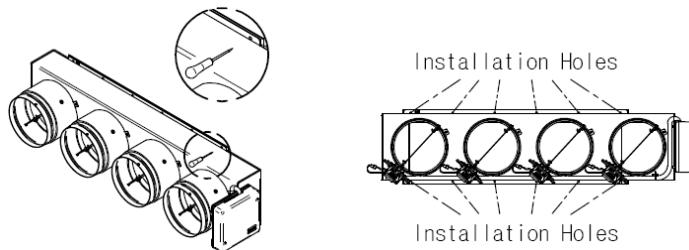
Follow the steps listed below to make an easy and reliable DZK installation:

**1. The adaptor is shipped with the dampers fully open.**

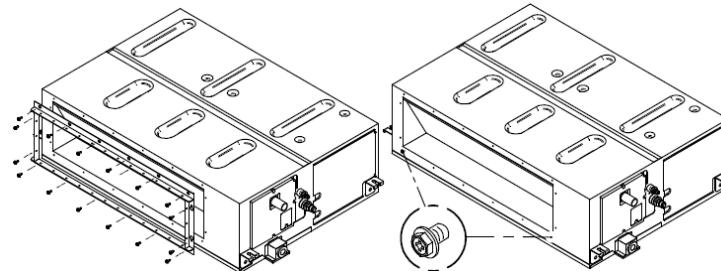
One of them includes a plug to be used in case one of the dampers is not used. If the damper is not used, the contractor needs to be sure that the plug will stay in place. If all dampers are used, take the plug out and store it.



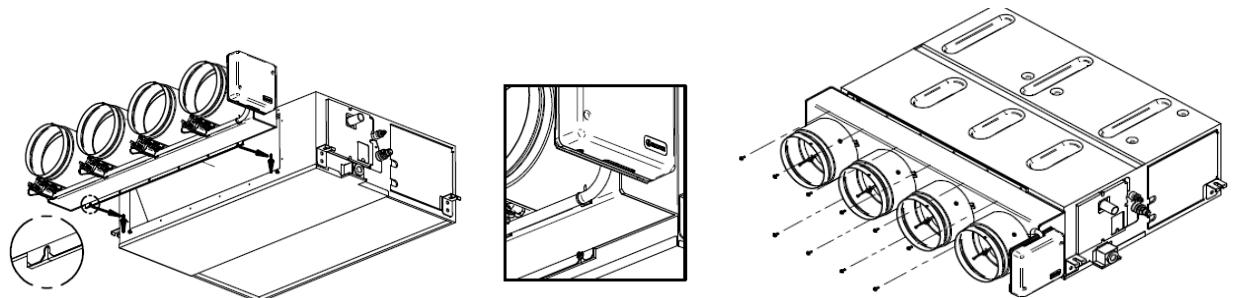
**2. Insert sharp pointed object through the frame holes and the frame sealing to facilitate the location of the setting holes used to assemble the zoning box to the indoor unit.**



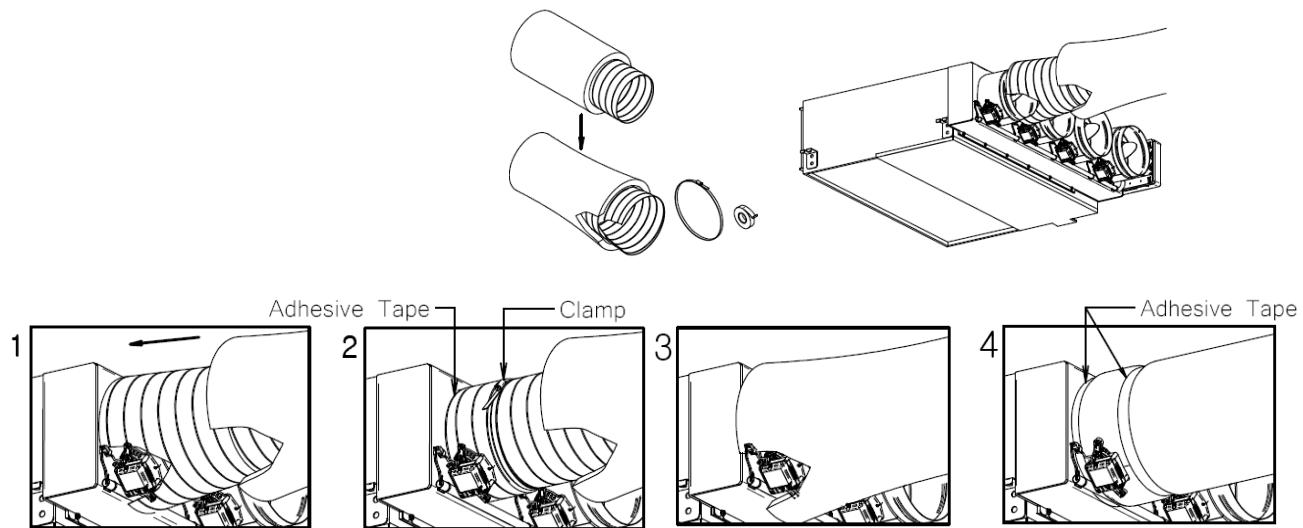
**3. Take away the indoor unit collar.** Insert a screw (not fully tightened) in the bottom corners of the indoor unit as how in the following figure:



**4. Sit the zoning box on the screws as shown below, and then affix the box using the left screws.**

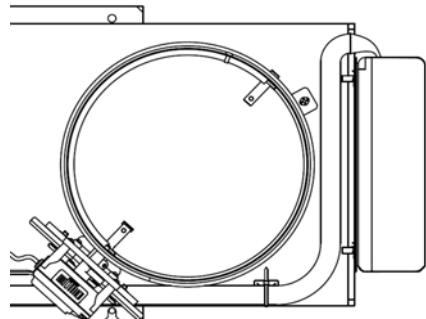


**5. Attach each zone duct with its assigned damper.** Follow the local recommendations to insulate and seal the ductwork with the damper. **Make a cutout along the duct to keep the motor outside of the insulation.**



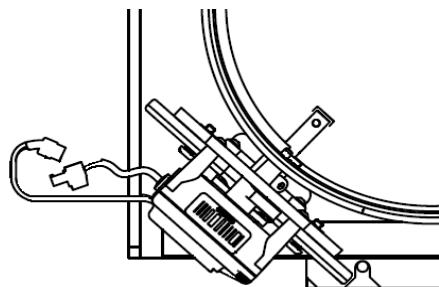
**6. Use of the insulated stopper.** If a damper is not being used in the installation, proceed as follows:

- Make sure the damper is closed before installing the insulated stopper.  
 (The damper will close as soon as the first zone is assigned.)



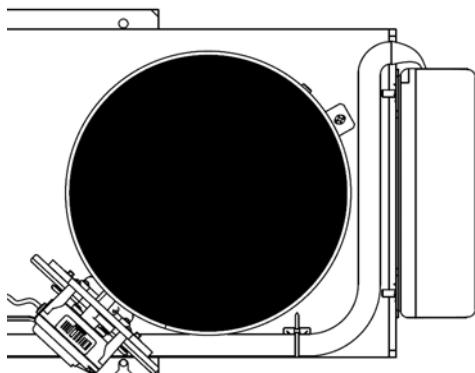
Damper is closed

- Check that the power cable is disconnected for the damper motor that will not be used.



Power cable is disconnected

- Check that the damper remains airtight with the power **ON** and the fan running.

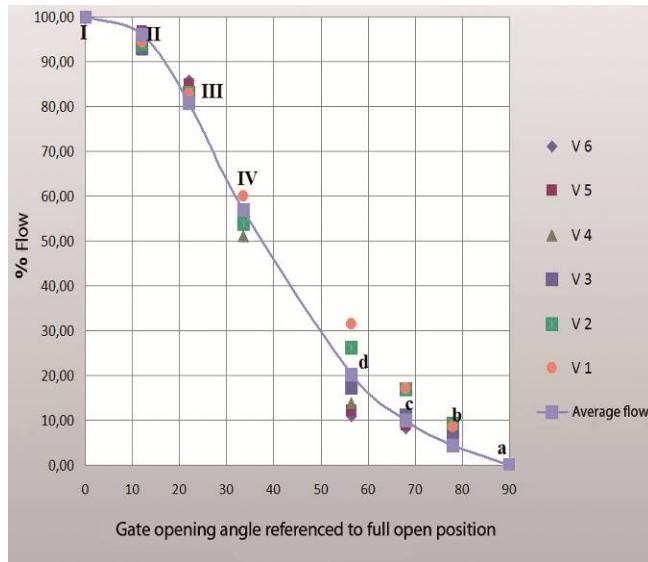


Damper is closed

### 3.2.2. Damper setting

The dampers included in the zoning box has a built-in control system that allows you to manually set the maximum and minimum opening of each damper according to the needs of each installation.

**Keep in mind**  
This setting must be done after all dampers are assigned to their thermostats.

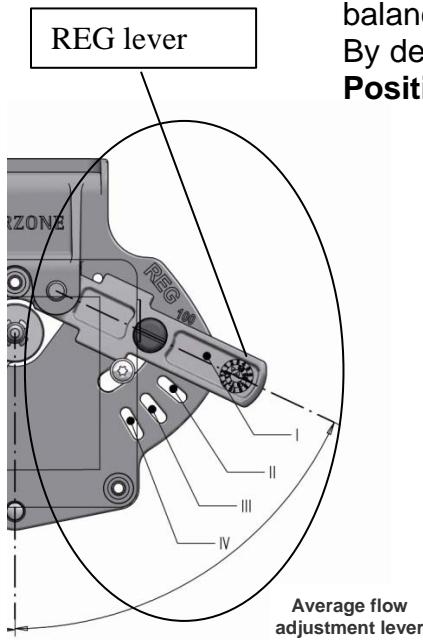


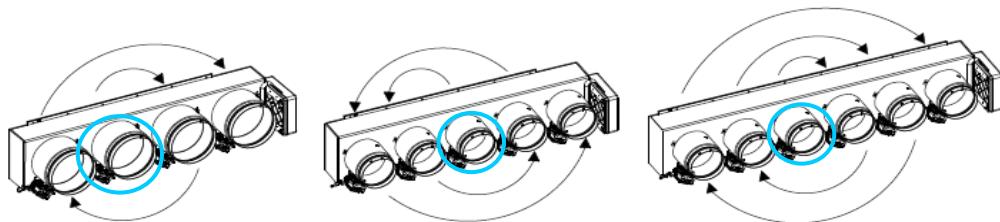
#### Average Flow (REG)

Due to the unique characteristics of each ID unit supply port with respect to the dampers of the box, the flow distribution is not identical in each damper. The central dampers receive more airflow than the others, being the damper No. 1 the one that receives less flow.

This zoning box offers maximum aperture adjustment which balances the flow of each damper to the needs of the installation. By default, the dampers are configured with a maximum opening at **Position I**. To adjust the control of the dampers proceed as follows:

- The damper must be completely closed to mechanically adjust its flow. To make this adjustment create demand in all zones, so that the indoor unit runs at maximum capacity. Then deactivate the zone to be adjusted, and verify that there is no air supplied to that zone.
- With the damper closed, place the lever marked REG in the actuator to the desired open position. There are 4 position - I, II, III, and IV, with position I being completely open and position IV having the slightest opening. Perform the setting of the dampers by changing the lever REG position, beginning with the central one and ending with damper No. 1 (Closest to the zoning box control board). The reduced flow in the central dampers will increase the flow of the dampers at the ends.



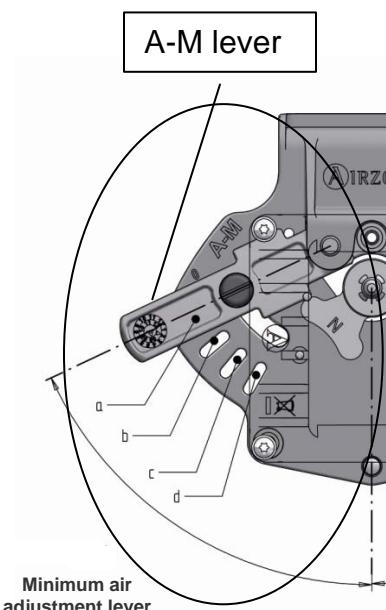


- Using an anemometer verify that the flow in each grille is within the installation requirements.

### Minimum Air (A-M)

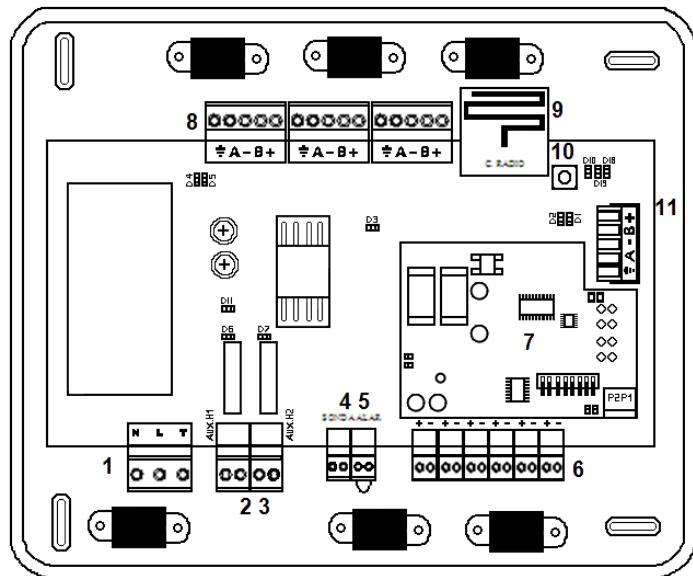
Similarly, the zoning box allows a minimum air opening for each damper, if needed. By default, the "a" damper is configured in the full-close position. To adjust minimum air for any damper, proceed as follows:

- Check that the dampers are wide open to start its control. To do so, set the system to STOP mode, from the Main Thermostat.
- Perform the setting of the dampers by changing the lever A-M position beginning with the one in the centre of the box and ending with damper 1. (Closest to the zoning box control board). Reduced flow in the central dampers will increase the flow of the dampers at the ends.
- With the damper open, place the handle **A-M** in the desired open position. It has 4 positions - a, b, c, d-, where "a" is fully closed and is "d" is the fully open.
- Check with an anemometer that the flow in each grille is within the installation requirements.



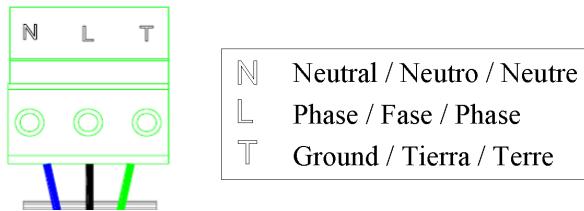
### 3.2.3. Connection

Ref	Function
1	Power supply
2	Heating Stage 1 Output
3	Heating Stage 2 Output
4	Protection probe input
5	Alarm input (NC)
6	Actuator Control output
7	Daikin Interface Board
8	Expansion bus
9	Wireless Interface
10	Reset System Button
11	HP Changeover Master interface



#### 1. - Power supply

Power supply 120/240 VAC line.

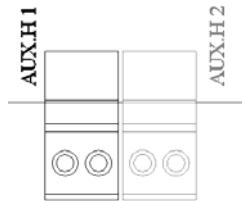


The Zoning box control board is protected by a self-resettable fuse. This is an electronic component that does not require any action other than cycling the power to perform the reset.

#### 2. - Heating Stage 1 Output

If the system includes Auxiliary Heat, when required by the heat demand, this output enables the First Stage of Auxiliary Heat.

The technical specifications for the 1<sup>st</sup> Stage Aux. Heat relay are:  $I_{max.} = 1$  A @ 24V, dry contacts.

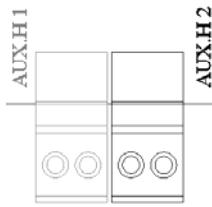


If higher power is required for control, use external contactors of appropriate capabilities.

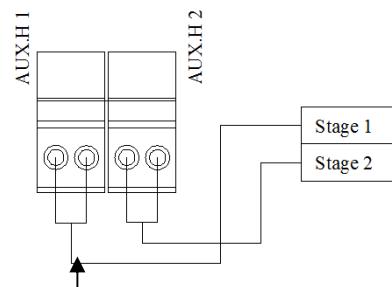
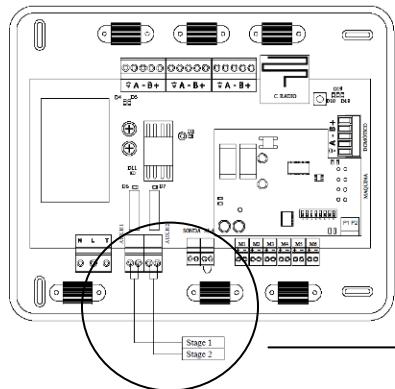
### 3. - Heating Stage 2 Output

This output enables Second Stage of Auxiliary Heat, if the system includes two stages Auxiliary Heat.

The technical specifications for the 2<sup>nd</sup> Stage Aux. Heat relay are:  $I_{max.} = 1$  A @ 24V, dry contacts.

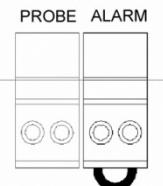


If higher power is required for control, use external contactors with appropriate capabilities.



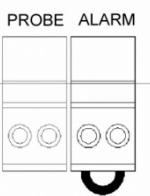
### 4. - Protection probe Input

This input is used to connect the supply temperature sensor.



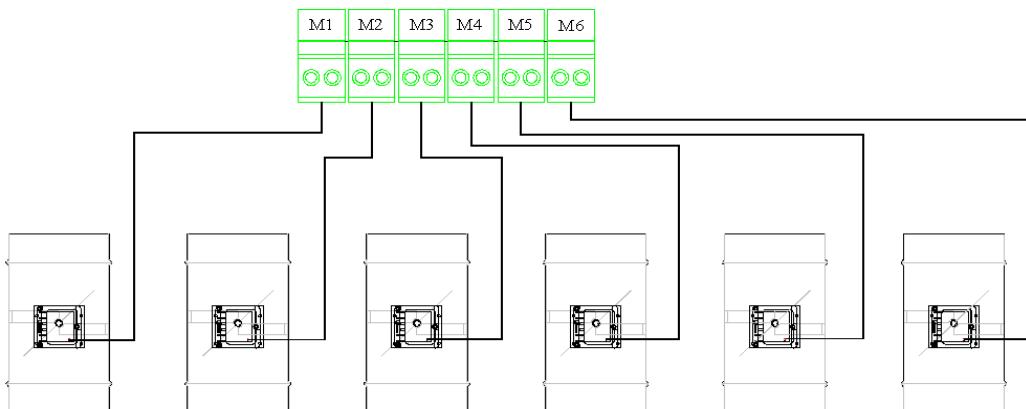
### 5. - Alarm input (NC)

When this input is open it will stop the AC unit, and close all dampers. This input is shipped with a jumper in the connector that should be left in place unless an alarm input is connected.



### 6. - Actuator control outputs

These outputs are used to drive the damper actuators with 12VDC control for each damper, as shown in the following diagram:

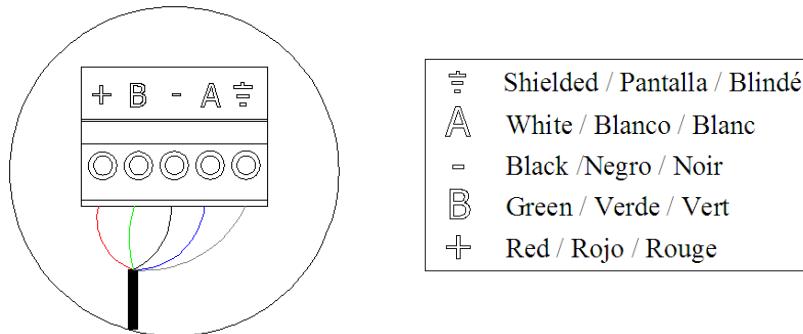


## 7. - Daikin Interface Board

This Interface provides the communication between Zoning box control board and Daikin Indoor unit.

## 8. - Expansion Bus

The expansion bus allows the connection of the Main Thermostat. There are 3 connectors with 5 contacts available to connect the expansion Bus. The Main Thermostat is connected to this bus. Connect the cables to the connector contacts according with the color code indicated below.



## 9. - Wireless Interface

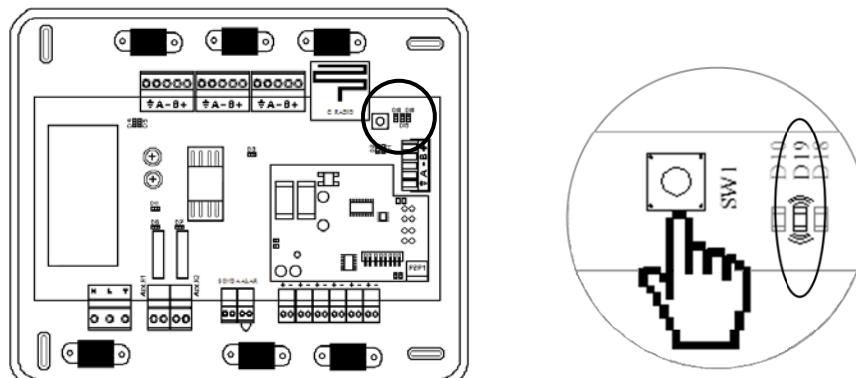
This device provides the communication between the Zoning box control board and the Wireless thermostats.

### Keep in mind

Once this sequence is started it cannot be interrupted and the Quick Setup process should be allowed to finish.

## 10. - Reset System Button

If the whole system needs to be reset (normally a replacement board that has been used before, or at the request of the technical support as a last resource to fix a problem), press and hold SW1 until LED 19 stops flashing. A system reset will return all configurations to default values and conditions.

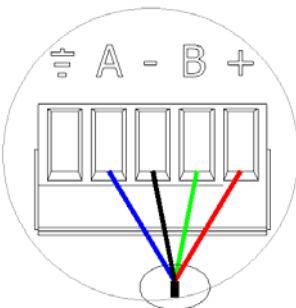


## 11. – HP changeover Master interface

The HP Changeover Master interface allows the communication between the HP Changeover Master interface and the DZK systems in a multiple indoor units installation.

There is one connector with 5 contacts to connect the communication bus. This connector only supports the daisy chain configuration. Connect the cables to the connector contacts following the color code indicated below.

<b>A</b>	White / Blanco / Blanc
<b>-</b>	Black / Negro / Noir
<b>B</b>	Green / Verde / Vert
<b>+</b>	Red / Rojo / Rouge

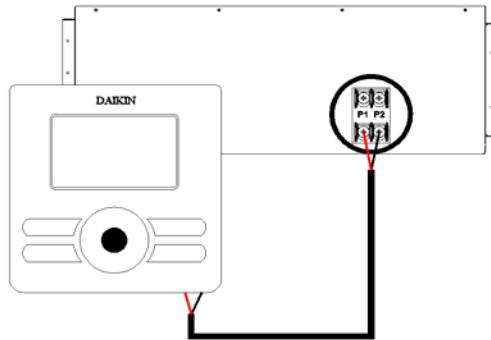


## 3.3. Daikin Interface Board

### 3.3.1. Connection & Configuration

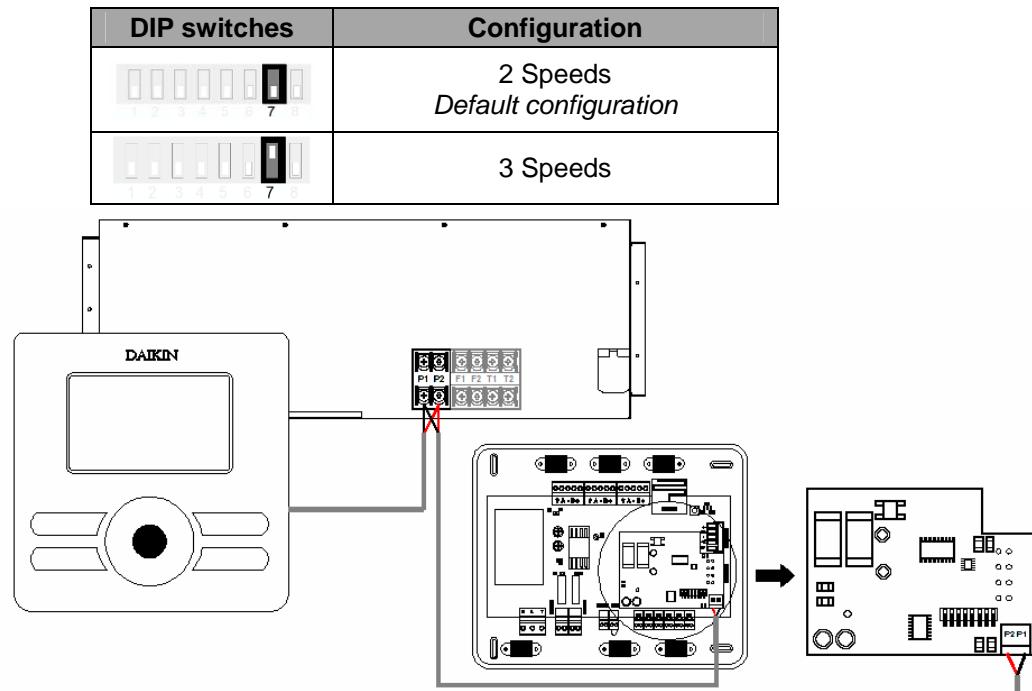
Complete the connections adhering to the following steps, in this order:

- 1) Disconnect the power supply from both the Daikin Indoor unit and the DZK system.
- 2) Open the protective cover of the Daikin Indoor unit, and locate the **P1, P2 connection** (to which the Daikin navigation controller is connected).



- 3) Connect a two-wire cable to **P1 P2** on the Indoor unit, in parallel with the Daikin navigation controller.

Connect the other end of this cable to the connector labeled **P1 P2** on the interface unit mounted on top of the control board, maintaining the polarity.



- 4) Close the Daikin Indoor unit's protective cover.
- 5) Configure the DIP-switch as required.

### 3.4. Heat Pump Changeover Master

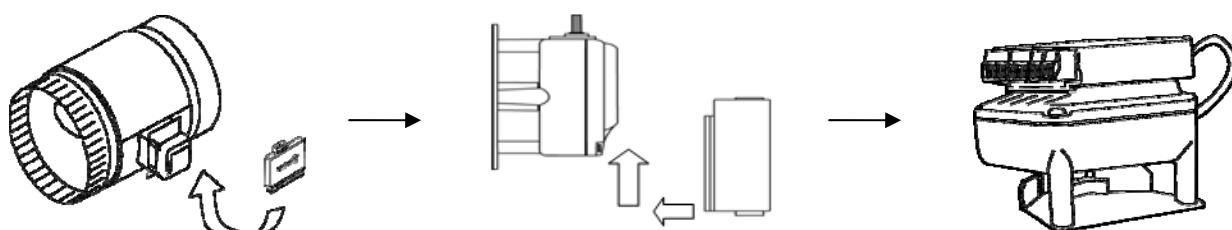
#### 3.4.1. Installation

**System ID**  
To configure this parameter, see on page 31.

Heat Pump Changeover Master is a synchronization module for VRV Heat pump installations with multiple indoor units with DZK Zoning box (for VRV Heat recovery is not necessary).

- The operation mode is set by the DZK master system (System ID: 1) to the rest DZK systems.
- Heat Pump Changeover Master controls up to 16 DZK systems.

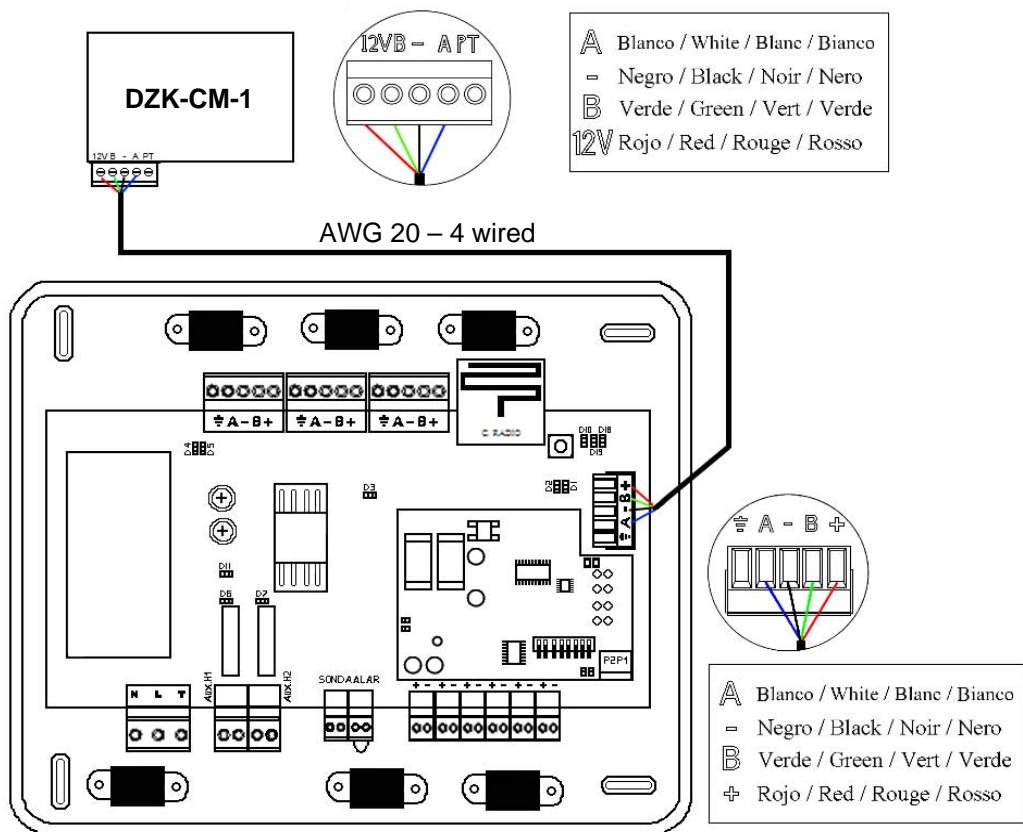
The DZK Master system (System ID: 1) must be connected to the Indoor unit with the remote control configured as the system Master. Install the module on the damper #1 of the DZK master system as shown in the following pictures.



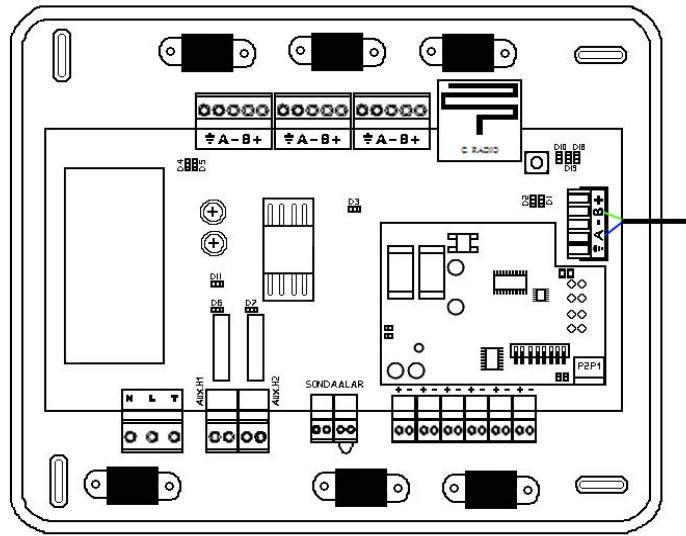
### 3.4.2. Wiring

The wiring should not exceed 130 ft. between device and stranded AWG20 shielded cable should be used. Connect the Heat Pump Changeover Master module with the RS485 MODBUS interface on the DZK Master system. Use a 4 wire shielded cable, stranded, and plenum.

Connect the cable from the DZK Master System to the rest of the DZK Zoning systems to be controlled by the Heat Pump Changeover Master module. Connect only the communication wires A & B contacts.

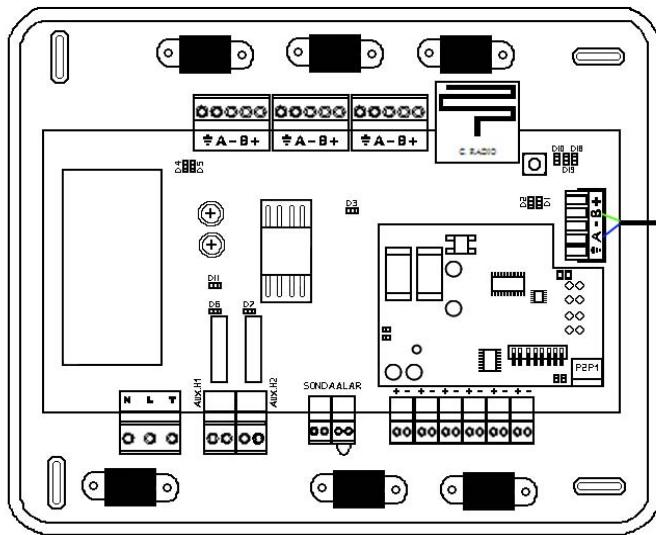


**\*SYSTEM ID: 1 > Master System**



\*SYSTEM ID: 1> Master System

**System ID**  
To configure this parameter, see on page 31.



AWG 20 – 2 wired

A Blanco / White / Blanc / Bianco  
B Verde / Green / Vert / Verde

\*SYSTEM ID: 2 to 16> Secondary System

### 3.4.3. Changeover Master Configuration

Once the installation is finished and the Zoning Box configured (System ID):

- Verify that the Zoning Box connected to the Heat Pump Changeover Master module is configured as System ID: 1.
- Configure the other Zoning Box as System ID between 2 to 16.

When the System ID configuration in all DZK systems is finished, wait 5 minutes to complete the update process.

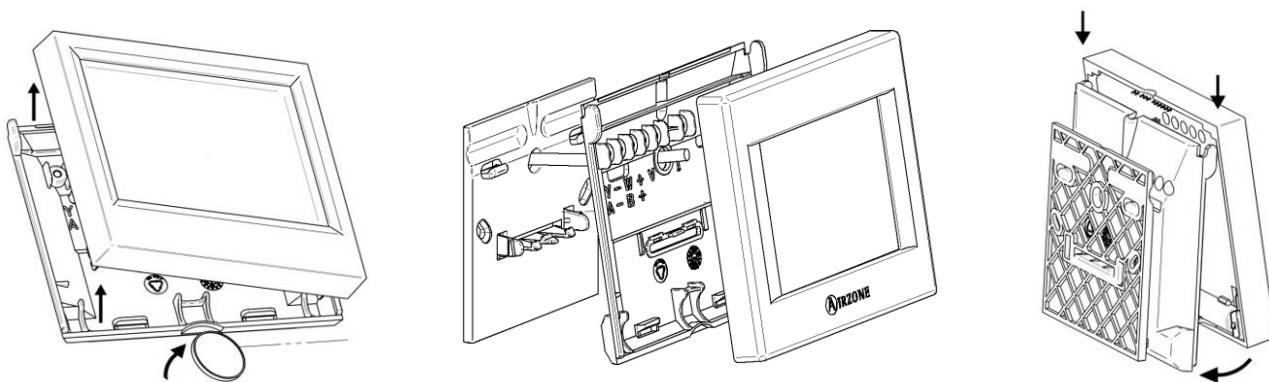
## 3.5. Main Thermostat

### 3.5.1. Installation

The Main Thermostat is available for wall mount. The wiring should not exceed 130 ft, and stranded AWG20 shielded cable should be used.

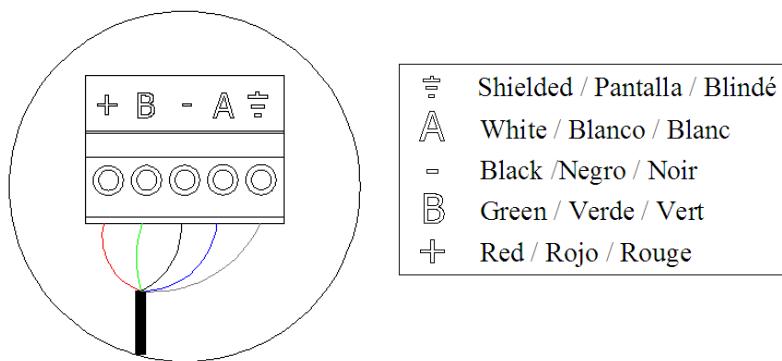
To mount the thermostat on the wall, take the following steps:

- Disassemble the thermostat in three parts. To split the frame from the base, use the edge of a coin. Do not use any sharp object.
- Affix the wall plate to the wall using screws and anchors according with the wall material.
- Insert the cable to the middle plate, and reassemble it to the wall plate.
- Reassemble the front frame to the base.

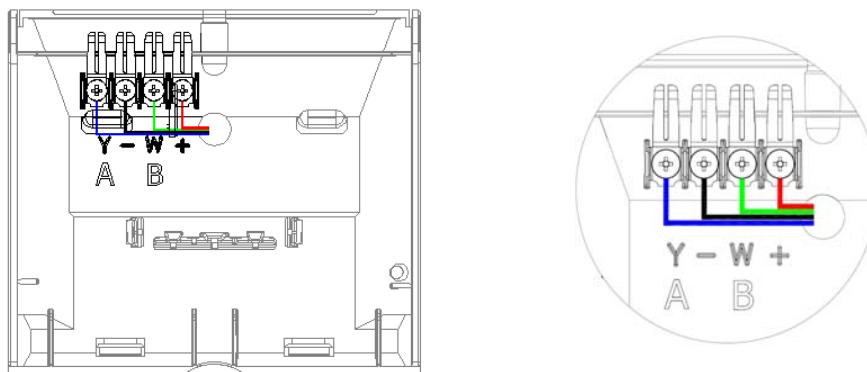


### 3.5.2. Wiring

DZK thermostats are connected to the expansion bus.



The wall mounted thermostats are wired to the screws located in the middle frame. Be sure to connect the cables according to the engraving in the middle frame.



### 3.5.3. Main Thermostat Configuration

#### Language

- Press the value to select.
- Press  to confirm the value.

#### Zone ID

- Press  to change the value.
- Press  to confirm the value.

#### Zone subordinate

- Press **NO** to change the value.
- Press  to change the subordinate zone.
- Press  to return to previous menu.
- Press  to confirm the value.

#### 1) Language

You may select one of the three languages available for the interface.

- Español
- English (Default)
- Français

#### 2) Select Zone

It is now required to define the zone number associated with this thermostat. Each zone is associated with a control outlet. Zone 1 controls damper 1, zone 2 controls damper 2, and so on for up to 6 zones in the system.

#### 3) Zone subordinate (subordinate damper)

If needed, the system allows associating more than one damper with a single zone. This allows managing dampers from the thermostat that is being configured.

Select **No** if there is no need to associate an additional damper with a zone.

Select **Link** if one or more additional dampers are needed for a zone. Repeat this process to associate the outlets as needed. The screen will indicate the number of subordinate dampers associated with the zone.

## Thermostat type

Each DZK system must have one *Main Thermostat* configured as *Master*.

The thermostat's capabilities are determined by how it is configured:

- **Master thermostat:** Controls the system and zone parameters, operation mode, Time schedule programming, and AC configuration.
- **Zone thermostat:** Controls the local temperature and activation/deactivation of scheduled temperatures, and local ventilation.

Given that only one thermostat can be configured as Master, this parameter will not appear for selection if one thermostat in the system was already configured as Master.

### Thermostat Type

- Press to change the value.
- Press to confirm the value.

Thermostat reset: If there was some error in the initial configuration process and it is required to make changes, follow the steps described on page 27.

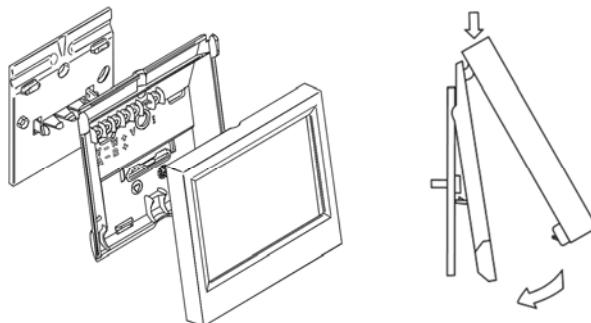
## 3.6. Wireless Thermostat

### 3.6.1. Installation

Wireless thermostats are only available for wall mount. The maximum reach between the Zoning box control board and the wireless thermostat in clear line of sight is 164 ft (50m).

To mount the thermostat on the wall, take the following steps:

- Disassemble the thermostat in three parts as shown in the following figures. To split the frame from the base, use the edge of a coin. Do not use any sharp object.
- Affix the wall plate to the wall using screws and anchors according with the wall material.
- Reassemble the front frame to the base as shown in the following figure:



#### Important

Perform the pairing of thermostat in their final location. Distances less than 18 inches between the thermostat and the control board can saturate the receivers and make the pairing impossible.

### 3.6.2. Wireless Thermostat Configuration

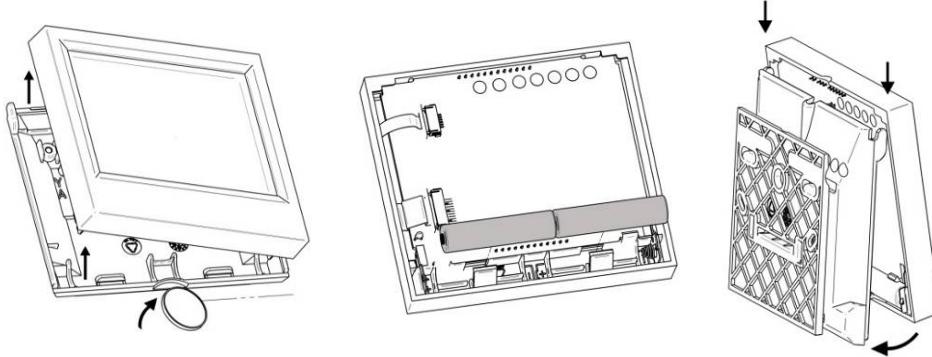
Before installing a Wireless thermostat, install the batteries in the thermostat.

#### To activate Zone search

From the Home Screen of Main Thermostat:

- Press  to access Configuration menu.
- Press **Settings**.
- Press **Configuration**.
- Press **Enter** on the advertisement screen.
- Press **Zone search** to access.
- Press **On** to activate.
- Press  to confirm the value.

When you finish the association, turn it **OFF** to close the zone search.



#### 1) Zone search **ScRi**

In order to pair the thermostats in the system, it is first necessary to open the pairing protocol process. To open this protocol, you must activate the zone search.

After initiating the pairing sequence, it will remain active for 15 minutes to pair all thermostats.

The Wireless Thermostat will display the letters **ScRi**. Press and hold the  icon until the zone selection menu displays **ZonE**.

#### 2) Zone selection **ZonE**

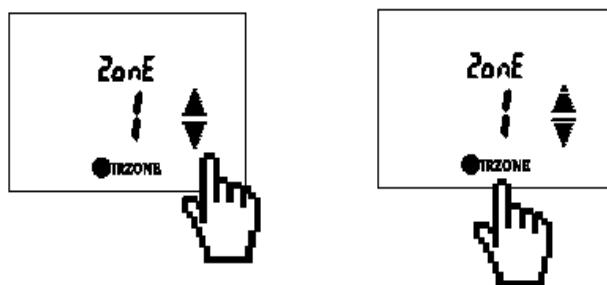
In this stage the zone number has to be assigned to the thermostat. Each zone corresponds to a zone damper.

The default menu displays the lowest available zone number. The menu displays the zones that are not assigned to other thermostats.

If the menu displays **ZonE 0**, all zones are associated and there are not any free zones.

#### Zone ID

- Press  to change the value.
- Press  to confirm the value.



### 3) Subordinate damper dEP

The system allows a zone to be associated with more than one damper, if needed. This allows the control of several outlets from the same thermostat.

- **NO.** (Default) This option indicates that no subordinate damper is required to be associated with the zone.
- **R50C.** If more than one damper is required, then the thermostat will display the first damper number available for association.

Repeat this process to associate the dampers that are needed. At the top of the specific thermostat, a display indicates the number of dependent dampers associated to the zone.

*Thermostat reset:* If there was some error in the initial configuration process and changes are required, follow the steps described on page 29.

#### Subordinate Damper

- Press  to change the value.
- Press  to return to previous menu.
- Press  to confirm the value.



## 4. ADVANCE CONFIGURATION

### 4.1. Main Thermostat

#### 4.1.1. Main Thermostat Configuration Menu

Besides the quick configuration menu, the system has a number of configuration parameters to complete the installation.

**To access Configuration menu:**

From the Home Screen of Main Thermostat:

- Press  to access Configuration menu.
- Press **Settings**.
- Press **Configuration**.
- Press **Enter** on the advertisement screen.

**Keep in mind**

- Press the parameter to change or be selected.
- Use  to select the value.
- Press  to confirm.
- Press  to go back or exit to previous menu.
- Press  to return to main menu or Home Screen.

**Link**

When you confirm a Link, the value displayed is the next available zone.

- **System ID:** This option allows the installer to define the number of this DZK system within the whole installation. By default the value is 1. This parameter is used when there is a Heat pump Changeover Master. A System ID: 1 is the DZK Master system. A System ID from 2 to 16 is Secondary DZK System. The system displays the free address values with a maximum value of 16. See about Heat pump Change over master on page 25.
- **Zone ID:** This option displays the address associated with the zone of the thermostat.

Main Thermostat reset: If the value 0 is selected it will reset the thermostat and damper associated, leaving them free for a new configuration. The thermostat returns to the first screen where the association process can begin again.

- **Subordinate:** It shows secondary control dampers associated with this thermostat. You have the following selection options:
  - **Look up:** Displays the secondary dampers associated to the thermostat. Use  to display the associated zones. If **NO** is displayed, this thermostat has no associated secondary control dampers.
  - **Link:** Allow associate secondary dampers to the thermostat.  
Press **Link** to activate this option. Use  to select the dampers to associate and then press  to confirm. Repeat this process to associate the dampers required. If **NO** is displayed, no available zones are available to associate.

- **Release:** Release a secondary damper associated to the thermostat. Press **Release** to activate this option. Use to select the damper to associate and then press to confirm. If **NO** is displayed, there is no secondary damper associated to release.
- **Thermostat type:** This option shows whether the Main Thermostat is configured as **Master** or **Zone**.
- **Temperature SP range:** This menu allows you to change the maximum set point temperature for heating mode [86°F - 66°F] and minimum temperature in cooling mode temperature [64°F - 78°F]. If you want to disable any of the modes, select **OFF** and the mode will be disabled for the user. By default the system has the maximum temperature in 86°F for heating and minimum temperature of 64°F for cooling.
- **Air flow:** This menu allows you to enable or disable the modulating system dampers. Proportionality graduated in four steps, the opening or closing of the damper is based on the demand for zone temperature to adjust the flow rate. By default the dampers are set for **On /Off**. To activate the modulation, press **Modulating** and confirm. The next screen will request to enter the **Damper position**. Enter the position of the Air flow adjustment - Average Flow lever – of each damper to ensure the correct operation of the modulating functionality.

- Press on the damper to configure.
- Select the REG Lever.

Repeat this process for all and each dampers and confirm with the right arrow.

When confirming a new screen with a summary of each damper position will come up. If everything is correct, confirm again.

- **Supply temp:** This option allows the system demand to be ignored if the supply temperature exceeds a certain limit. The system selects as cutting heat temperature **100-114-129-143-158°F**. By default the system will cut the heating when the temperature reaches **129°F**.

#### Keep in mind

- Press the parameter to change or be selected.
- Use to select the value.
- Press to confirm.
- Press to go back or exit to previous menu.
- Press to return to main menu or Home Screen.

#### Airflow

*This parameter applies to all motorized dampers in the system.*

#### Damper Position

*To know about Air flow adjustment - Average Flow. See on page 17.*

**Keep in mind**

- Press the parameter to change or be selected.
- Use  to select the value.
- Press  to confirm.
- Press  to go back or exit to previous menu.
- Press  to return to main menu or Home Screen.

- **Zone search:** This option allows you to open wireless channel association for connecting Wireless Thermostat to the Zoning box control board.
  - **On:** The wireless channel is open for 15 minutes.
  - **Off:** The wireless channel is closed.
- **Disable program:** The system allows you to disable the time schedule programming functions and enables Sleep Mode in the zone for the user.
  - **On:** The time programs and sleep mode are enabled.
  - **Off:** The time programs and sleep mode are disabled.
- **Information:** This option provides useful information in the system:
  - **Ambient temp:** Displays room temperatures for each of the zones in a system. Select the zone you wish to display using .
  - **Devices:** Provides a detailed list of the various devices installed in the system: Wireless thermostats, wired thermostats, Main Thermostat (Graphic TT), Gateway (board-enabled Daikin interface, and wireless channel).
  - **Firmware:** The information displayed for the system check: Main Thermostat and Zoning box control board firmware.
- **Q-Adapt:** This option allows the user to select the system velocity map adequate for the installation. The available options are:
  - **Q-Power:** Promotes increased flow in the velocity map.
  - **Q-Standard:** Default configuration.
  - **Q-Silence:** Noise reduction.
  - **Q-Minimum:** The indoor unit fan coil works at minimum speed.
  - **Q-Maximum:** The Indoor unit fan coil works at maximum speed.
- **Offset:** If the user notes that the room temperature shown in the thermostat has a difference with another device that he/she thinks is more accurate, then by using this option he/she can make the thermostat reading to match with the indication of the other device". The possible values will range from **-5°F** to **+5°F** in **1°F**. The default value is **0**. This offset will be applied immediately on the room temperature of the zone.

- **Weight:** With this option you can set the weight of the zone. The weight of the zone will be used for calculating the mode (auto-change over) or for calculating heat demands if auxiliary heat. It is an indicator of the size / importance of the zone. Possible values range from **0-100**. The default value is **100** / **Number zones**.

- **Setback:** Unoccupied time schedule programming is determined by two settings:
  - **Disable:** If the default demand temperature is surpass by the differential defined, the area will cease the demand. Range: 2°F to 7°F. By default 4°F.
  - **Override Time:** Is the time that the zone will enter in occupied mode when the user touches the thermostat screen during an unoccupied period. [10-120] minutes, 60 minutes by default.
- **Auxiliary Heat:** The operation of auxiliary heat is influenced by several parameters:

- **Auxiliary heat (1)**
  - o Defines how many stages of auxiliary heat a system has. Possible values are 0, 1, and 2, with a default of 0.
    - **0:** There is no auxiliary heat. The system works only with the heat pump. If set to 0, Emergency Heat mode will not be available.
    - **1:** One-Stage Auxiliary Heat.
    - **2:** Two-Stage Auxiliary Heat.
  - o First Supply Heat. If the setting for Auxiliary heat is 1 or 2, then the first system to supply heat must be defined as either:
    - **Heat Pump.**
    - **Aux. Heat.**

#### Keep in mind

*If the setting is not confirmed with the continue button, the new setting will not be saved.*

**Note:** *If the auxiliary heat is electrical and the installation has a Heat Pump changeover master, then the first to supply heat must be set to be the Heat Pump.*

### **Auxiliary Heat (2)**

Only displays if One/Two Stage is selected.

- **Auxiliary Heat (2), Fan Configuration:** In the second screen configuration, there are the following parameters:

- Heating device: Defines if the ID unit fan must be active during the auxiliary heat operation.
  - **Electric (Fan ON)**
  - **Furnace (Fan OFF)**
- Fan delay (sec): Defines the delay time (in seconds) to turn off the fan. Possible values are 0, 45, 60 and 120.

- **Auxiliary Heat (3), First Stage Activation:** the user must define three parameters:

- First Stage Differential: Temperature the system has to surpass to activate the first stage of auxiliary heat. Values **[2-10] °F**, by default **2°F**.
- First stage hysteresis: Defines the hysteresis for the operation of the first stage. Range: 1°F to First Stage differential value still 6°F at maximum. By default **1°F**.
- Min time exhausted: the minimum time that the Heat Pump must be active before the first stage of auxiliary heat can be activated. Values **[0-120]** minutes, by default, 30 minutes.

- **Auxiliary Heat (4), Second stage activation:** the user must define three parameters:

- Second stage differential: Temperature the system has to surpass to activate the second stage of heating. Values **[2-10] °F**, by default **2°F**.
- Second stage hysteresis: Defines the hysteresis for the operation of the second stage. Range: 1°F to Second Stage differential value still 6°F at maximum. By default **1°F**.
- Minimum time exhausted: the minimum time that the first stage must be active before the second stage of auxiliary heat can be activated. Values **[0-120]** minutes, by default, 30 minutes.

### **Auxiliary Heat (4)**

Only displays if Two Stages are selected.

- **Autochange:** This option of the configuration menu, the user sets the three values that define the operation of the auto-changeover.
  - **Set point Differential:** Minimum differential between heating and cooling set points. For example, if set to two degrees Fahrenheit, the system will force the cooling set point at least two degrees higher than the heat. Values [0-7] °F, by default 2°F.
  - **Mode Switching Protection:** Minimum run time before allowing a mode change. Values [15-90] minutes, by default 30 minutes.
  - **Heat OVR Temp:** If a zone has a higher heat demand than this temperature, the system reverts heating operation, even though the cooling global demand exceeds the heat demand. Possible values are: Not applicable, [3 to 8] °F in steps of 1°F. Default value: Not applicable.

#### Keep in mind

- Press the parameter to change or be selected.
- Use  to select the value.
- Press  to confirm.
- Press  to go back or exit to previous menu.
- Press  to return to main menu or Home Screen.

## 4.1.2. Interface Menu

This menu allows the user to modify several options related to the Main Thermostat controller interface.

### Brightness

- Select the screen brightness for both active modes.
- Select the standby mode (**Off** or **Bright**).

### Date & Time

Select Date:

- Select current day, month and year.

Select time:

- Select current time.
- Select a 12-hour (AM/PM) or 24-hour time format.
- Enable or disable daylight savings.

### Language

Select among 3 languages:

- **Español**
- **English (default)**
- **Français**

#### To access Interface menu

From the Home Screen of Main Thermostat:

- Press  to access Configuration menu.
- Press **Settings**.
- Press **Interface** to access.

#### Keep in mind

- Press the parameter to change or be selected.
- Use  to select the value.
- Press  to confirm.
- Press  to go back or exit to previous menu.

### Beeping

Select the beeping sound mode:

- **Sound ON** (default)
- **Sound OFF**

### 4.1.3. User Settings

On this menu the user will be able to configure some parameters:

#### Units

Select temperatures to be displayed:

- **°C** (Celsius)
- **°F** (Fahrenheit)

#### Vacation

The Vacation mode feature helps you conserve energy while you are away for extended periods of time. Select type of Vacation mode:

- **System.** Active (**On**) or deactivate (**Off**) vacation mode to all zones in the system.
- **Zone.** Active (**On**) or deactivate (**Off**) vacation mode to the current zone. Display the set temperatures:
  - **Heat.** Select 52-54-56°F.
  - **Cool.** Select 89-91-93°F.

#### Vacation

Press on the value to change.

#### Global ventilation

When global ventilation is activated, the icons are displayed on the home screen as follows:

- Stop 
- Heat 
- Cool 
- Dry 

#### Local ventilation

Not available for the  Operation Mode and global ventilation enabled.

#### Global Ventilation

Global Ventilation allows to activate the ventilation in all zones system during the system inactivity periods.

Select Status:

- **NO:** Disables Global ventilation.
- **YES:** Enables Global ventilation.
  - **Every \_ (mins).** Length of the interval between periods of ventilation. (In minutes)
  - **Run for (mins).** Duration of ventilation. (In minutes)

#### Local Ventilation

Local ventilation allows activate the ventilation in the Main Thermostat zone during the system inactivity periods.

Select Status:

- **On:** Enables Local ventilation.
- **Off:** Disables Local ventilation.

## 4.2. Wireless Thermostat

### 4.2.1. Access to the Configuration Menu

To access the advanced setup menu, the Wireless Thermostat must be off by pressing the ON/OFF icon.



Press the screen



Press the On/Off icon

#### Keep in mind

- Press to access to the menu. The value is blinking when it is enable to edit.
- Press to go back.
- Press to select the value.
- Press to edit a value or confirm.

- On the Home Screen, press the icon until the test screen icon is displayed.
- Upon releasing the , the zone temperature will be displayed.
- At this time, press and hold again the icon until the first parameter is displayed.

From this menu, press to return to the stand-by screen.



Long press



Long press



### 4.2.2. Configuration Menu

Besides the quick configuration menu, the system has a number of configuration parameters required to complete the installation. The following configurations are available:

- **Zone ID:** This option displays the address associated with the zone of the thermostat.

Wireless Thermostat reset: If the value is selected, the thermostat and its associated damper(s) will reset, freeing them for a new configuration. The thermostat then returns to the first screen to allow you to start the association process again.

### Keep in mind

- Press  to access to menu. The value blinks when editing is available.
- Press  to go back.
- Press  to select the value.
- Press  to edit a value or confirm.

### Look Up

If the screen displays  when you access to **dEP** menu, means there isn't secondary dampers associated.

### Link

If the screen displays  when you access to **Link** menu, means no secondary dampers available.

- **dEP Subordinate dampers:** Show the dampers associated to the thermostat.

#### Look up:

Displays the secondary dampers associated to the thermostat.

- Press  to see all the subordinate dampers associated to current thermostat. The values begin blink.
- Use the arrows  to change values.

If it displays , indicates that the thermostat has no damper associated to it.

#### Link:

Allow associate secondary dampers to the thermostat. The value then blinks.

- Use the arrows  to select **R5o**.
- Press  to access link menu which then displays. Displays **R5oC** and the damper numbers available for association.
- Use the arrows  to select the value.
- Press  to confirm the value which displays .

Repeat this process to associate the dampers you need.

Press  with value  to end the association and the screen returns to the Look-up menu.

#### Release:

Release a secondary damper associated to the thermostat.

The value then blinks.

- Use the arrows  to select the value.
- Press  to access the realese menu which then displays **rL5**. Use the arrows  to select **YES** to release or **NO** to cancel the release.
- Press  to confirm the value and return to the Look-up menu.

- **INFO System information:** This option provides useful information about the system.
  - **Room temperature:** This option displays room temperature for each zone.
    - Press  access.
    - Use the arrows  to navigate the room temperatures for each remote zone .
  - **REL Radio Level:** This option shows the receiving signal power in percentages “ 5”.  
If -- appears in the screen, there is no radio reception.
  - **BAT Battery level:** Displays battery level of the thermostat in percentages.
  - **DEUS Device's System:** Provides a detailed list of the devices installed in the system: Wireless thermostats, Main thermostats, Daikin interface, and wireless channel. To access, touch  and use the arrows  to navigate through the different devices.
    -  : Number of Wireless thermostats connected to the Zoning box control board.
    -  : Number of wired thermostats connected to the Zoning box control board. (N/A)
    -  : Main Thermostat connected to the Zoning box control board.
    -  : Wireless communication channel. Between 1 to 6.
  - **DC:** When  is displayed, the Daikin Interface Board is enabled on the zoning box control board.
  - **FW:** Firmware: The information displayed for the system check such as the current thermostat and Zoning box control board firmware:
    -  : Zoning box control board firmware version.
    -  : Wireless Thermostat firmware version.

**Keep in mind:**

- Press  to access to menu. The value blinks when editing is available.
- Press  to go back.
- Press  to select the value.
- Press  to edit a value or confirm.

#### Keep in mind

- Press  to access to menu. The value blinks when editing is available.
- Press  to go back.
- Press  to select the value.
- Press  to edit a value or confirm.

- **Offset Offset:** This option allows the user to apply an offset to the room temperature reading. The offset range goes from -5 °F to +5 °F. The default value is 0. This offset will be applied immediately on the room temperature of the zone.
- **PErc Weight:** With this option the installer can set the weight of the zone. The weight of the zone is used to calculate the mode (auto change) or to calculate the heat demands when the auxiliary heat is active. It is an indicator of the size/importance of the zone. Possible values range from 0-100. The default value is 100 zones.

### 4.2.3. User Settings

This section describes how to configure user settings.

#### To User access

From home screen:

- Turn Off the room .
- Short Press on  to advance screen.

Display .

- Long Press on  till display

.

#### Unit Units

Select temperatures to be displayed.

-  °C (Celsius)
-  °F (Fahrenheit)

#### UACR Vacation status

The Vacation mode feature helps you conserve energy while you are away for extended periods of time. It also ensures your home is comfortable when you return.

Select status:

-  On\_ Enable
-  OFF\_ Disable

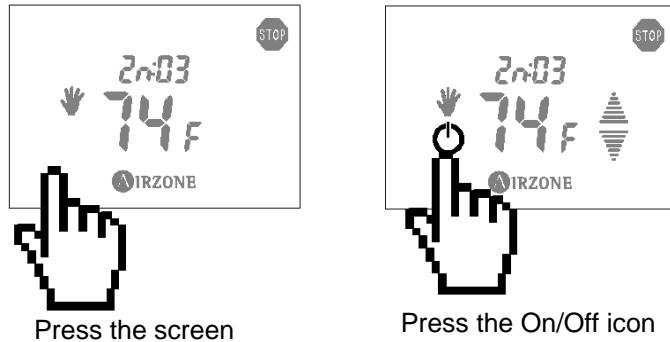
#### EURC Vacation set point temperatures

Select the set temperatures:

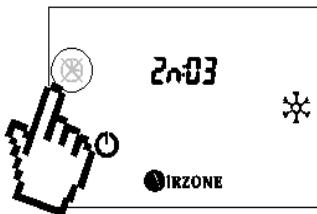
- **Heat.** Select 52-54-56°F
- **Cool.** Select 89-91-93°F

#### Time schedule programming disable

The system allows disabling functionality for zone- scheduled temperature settings. To access the advanced setup menu the Wireless Thermostat zone must be off by pressing the ON/OFF icon.



On the Home screen, press and hold the highlighted area in the following figure to access.



To confirm the change, touch the **AIRZONE** icon to select the new setting and once again to go back to the standby screen.



#### Time schedule programming enable

To enable this option, press and hold the highlighted area in the following figure to access the **ON** screen.



To confirm the change, touch the **AIRZONE** icon to select the new setting and once again to return to the stand-by screen.



## 5. COMMISSIONING STEPS

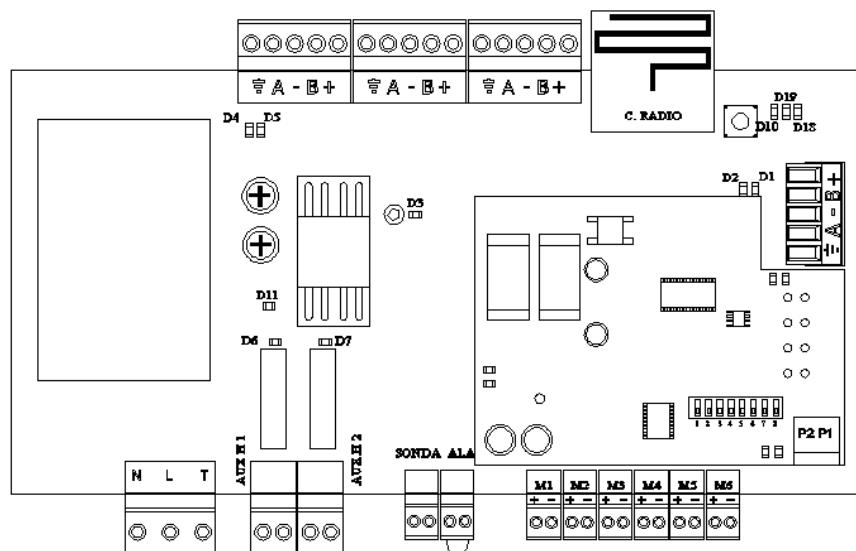
### 5.1. Turn on power to all systems

Main Thermostat. Verify that the device boots up (square clock icon will display temporarily). After a few seconds the configuration screen is displayed.



Configuration screen of the Main Thermostat

Main Control Board. Verify that the LEDs status is correct.

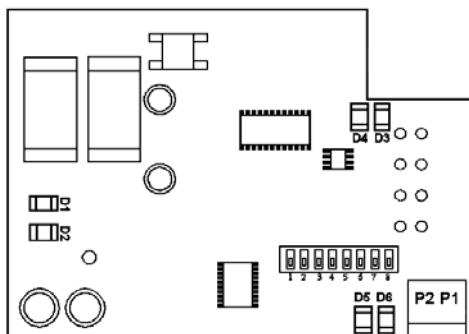


Correct LEDs status

Ref	LED indication	Normal status	Color
D1	Receive data from Heat Pump Change. Master	Blinking	Green
D2	Transmit data to Heat Pump Change. Master	Blinking	Red
D3	Control Board Internal Bus Activity	Blinking	Green
D4	Transmit data in the expansion bus	Blinking	Red
D5	Receive data in the expansion bus	Blinking	Green
D11	Power supply	Fixed	Red

LEDs status

Daikin interface Board. Verify that the LEDs status is correct.



Correct LEDs status

Ref	LED indication	Normal status	Color
D1	Daikin Interface board power supply	Fixed	Red
D2	Daikin Interface board internal bus activity	Blinking	Green
D3	Data transmission to the DZK system	Blinking	Red
D4	Data reception from the DZK system	Blinking	Green
D5	Data transmission to DAIKIN thermostat	Blinking	Red
D6	Data reception from DAIKIN thermostat	Blinking	Green

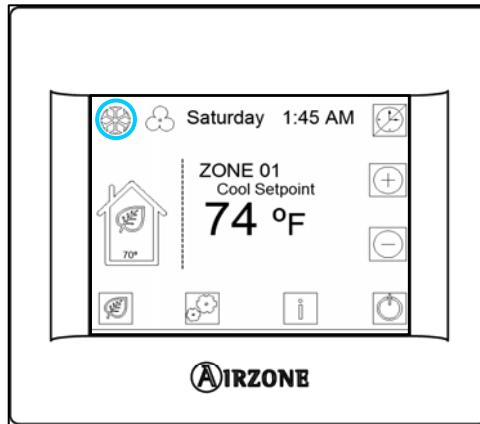
Wireless Thermostat. Verify the word **SCRn** is displayed on the screen.



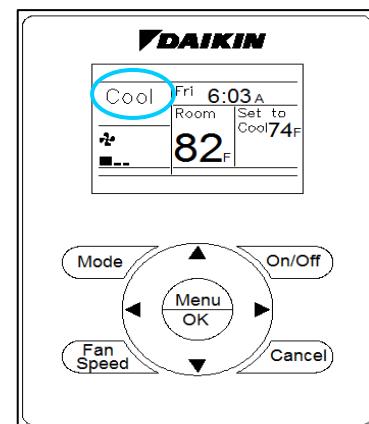
Wireless Thermostat during scanning

## 5.2. Communications with the Indoor unit – Modes / Temperature

- Check that the Navigation Controller receives the operating mode change from the zoning system. To verify that, change the operating mode on the Main thermostat and verify that the new mode appears in the Navigation Controller.

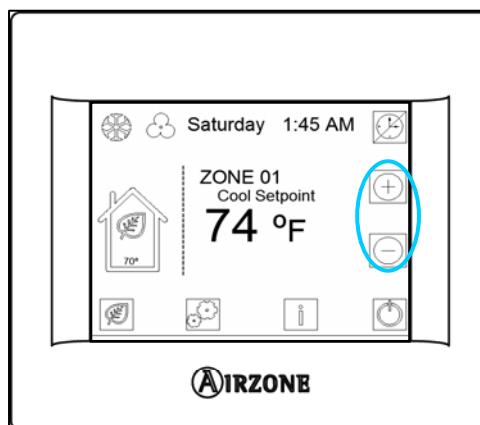


DZK Main Thermostat

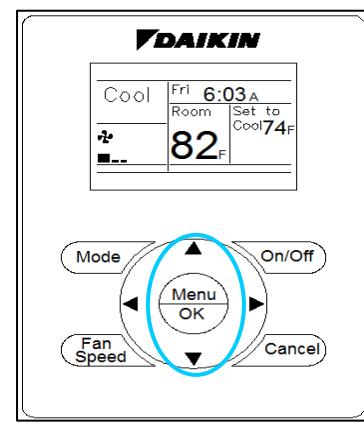


Daikin navigation controller

- Check that the Daikin thermostat receives the temperature changes from the zoning system. To do this, deactivate all thermostats but the Main thermostat. Change the main thermostat set point, and verify that the set point in the Daikin thermostat follows the specified set point changes.



DZK Main Thermostat



Daikin navigation controller

## 5.3. Zone assignment

- Activate every thermostat, one at a time, and set it for demand by pressing Select mode > Remote zone (see the section Remote Zone Control from the User's Manual). Verify that the zone where the thermostat is located is receiving air. Change the set point to eliminate the demand, and verify that the airflow stops.

## 5.4. Q-Adapt level selection

- Check the change of the fan speed depending on the number of demand zones in the Q-Standard.
- Remember that the Q-Adapt function is available in the Main thermostat to adapt the velocity map according to the installation requirements.

2 speeds indoor unit

Nº Zones	Zones calling demand	Q-Minimum	Q-Silence	Q-Standard	Q-Power	Q-Maximum
6	6	1	2	2	2	2
	5	1	2	2	2	2
	4	1	1	2	2	2
	3	1	1	1	2	2
	2	1	1	1	1	2
	1	1	1	1	1	2
5	5	1	2	2	2	2
	4	1	2	2	2	2
	3	1	1	2	2	2
	2	1	1	1	2	2
	1	1	1	1	1	2
4	4	1	2	2	2	2
	3	1	1	2	2	2
	2	1	1	1	2	2
	1	1	1	1	1	2
3	3	1	2	2	2	2
	2	1	1	2	2	2
	1	1	1	1	2	2
2	2	1	1	2	2	2
	1	1	1	1	2	2

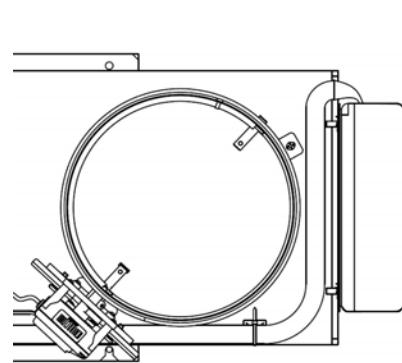
Fan speed depending on the number of demand zones

**3 speeds indoor unit**

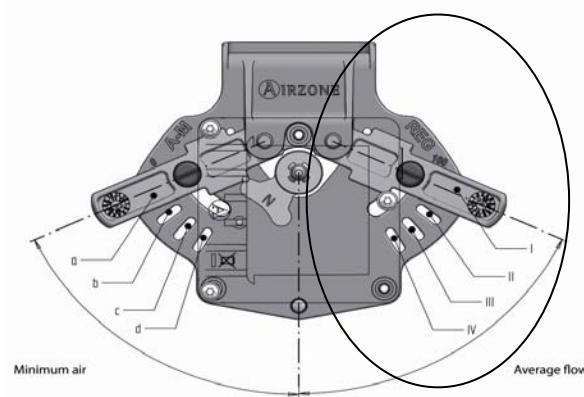
Nº Zones	Zones calling demand	Q-Minimum	Q-Silence	Q-Standard	Q-Power	Q-Maximum
6	6	1	3	3	3	3
	5	1	2	3	3	3
	4	1	2	2	3	3
	3	1	2	2	2	3
	2	1	1	1	2	3
	1	1	1	1	1	3
5	5	1	3	3	3	3
	4	1	2	3	3	3
	3	1	2	2	3	3
	2	1	1	2	2	3
	1	1	1	1	1	3
4	4	1	2	3	3	3
	3	1	2	3	3	3
	2	1	1	2	3	3
	1	1	1	1	2	3
3	3	1	2	3	3	3
	2	1	1	2	3	3
	1	1	1	1	2	3
2	2	1	1	3	3	3
	1	1	1	2	3	3

Fan speed depending on the number of demand zones

- Check with an anemometer that the air supply to each zone is the desired amount. Verify the airflow with all zones open, and also individually with each zone open.
- Before adjusting mechanically the maximum opening (REG), ensure that the zone damper is closed. To do this turn off the zone to be adjusted while keeping any other zone calling demand (See User's Manual).



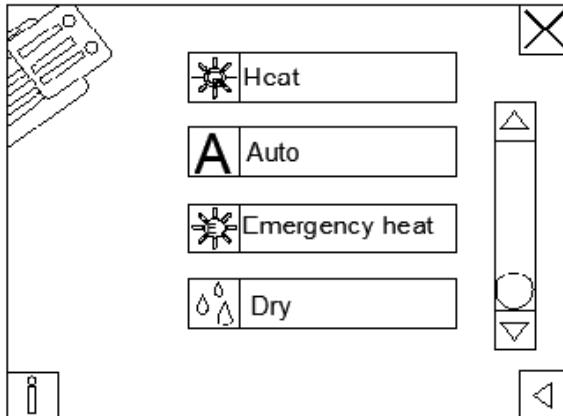
Damper is closed



Damper limitation adjustment

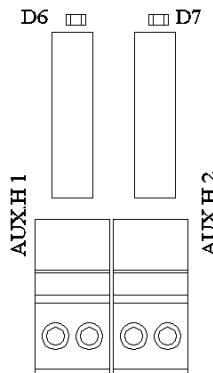
## 5.5. Other configuration parameters

- If the installation has Auxiliary Heat, verify that it is correctly installed and configured. Verify that the Operation Mode menu displays Emergency Heat as an option.



Operation Mode menu

- If you use Auxiliary Heat check the relays operation in the zoning box control board to ensure it is working properly (first H1, then H2). To verify, set the system calling demand for heat and keep in mind that there is an activation delay.
- Turn the system off and verify that H1 and H2 are disabled.



Auxiliary Heat connectors and indicators

Ref	LED indication	Aux. Heat Status	Normal status	Color
D6	1st Stage Aux. Heat	On	On	Green
		Off	Off	
D7	2nd Stage Aux. Heat	On	On	Green
		Off	Off	

Relays operation of the zoning box control

## 6. EXCEPTION CODES

In the event of Zoning system alerts, the system displays an error code on the home screen of the thermostat where the error is detected.

If there is an alert originated by the Daikin Unit, the Main thermostat displays an error text and an exclamation mark on the help icon  until the problem has been solved.

Review the message with the Daikin Unit documentation and solve the issue according to Daikin recommendations.

### List of DZK zoning box system alerts

Your Main Thermostat can generate the following alert messages:

**UnOC Unoccupied.** The Setback time program is active. If you touch on the Home screen, it will deactivate the setback program and return to occupancy set point during the override time.

**ECD Eco limit.** The user has tried to exceed the Eco-Adapt temperature limit. If required, disable the Eco-Adapt to set the desired temperature.

**OUER Override.** The override time is active. When the override time has finished, the system returns to its previous status.

**uAcR Vacation.** The vacation mode is active.

**Err 1 DZK** 1. Communication error between Main/Wireless Thermostat and the Control Board. This error blocks the thermostat.

#### Corrective actions:

- Verify the status of the Zoning box control board.
- Verify the connections and the wiring between the Zoning box control board and the Main Thermostat.
- Verify the radio communications between the Wireless Thermostat and the Zoning box control board.

**Err 5 DZK** 5. Remote temperature sensor assigned to the thermostat is open.

**Err 6 DZK** 6. Remote temperature sensor assigned to the thermostat is short circuited.

**Err9 DZK 9.** Air-conditioning communication error with the system.  
 The system opens every motorized outlet and control from the air-conditioning controller is enabled.

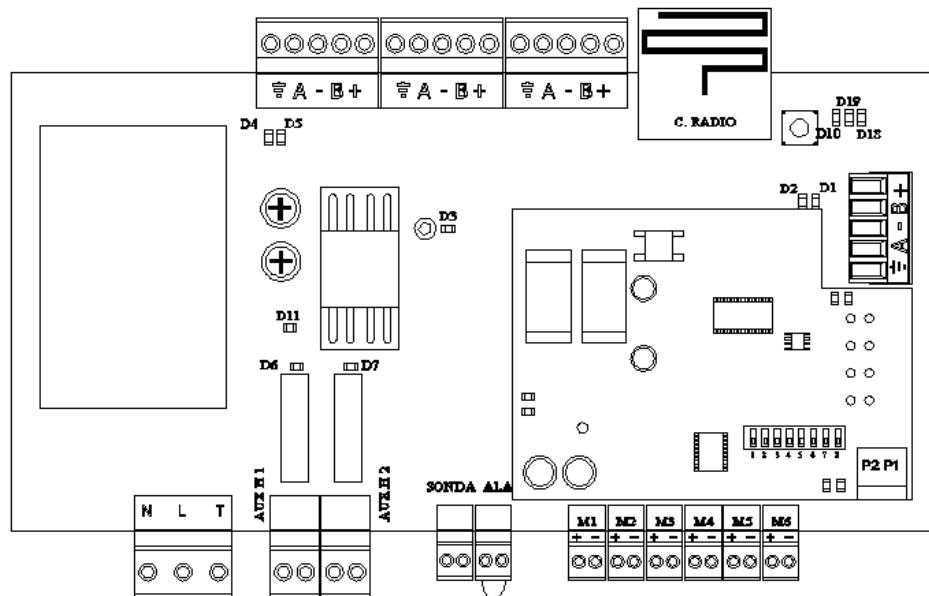
**Corrective actions:**

- Verify the Daikin Interface board status.
- Verify the wiring connection between the Daikin Interface Unit and the Daikin Indoor unit.

## 7. AUTO DIAGNOSTICS

### 7.1. Zoning box control board

The Zoning box Control Board has integrated LED's that provide information of abnormal conditions.

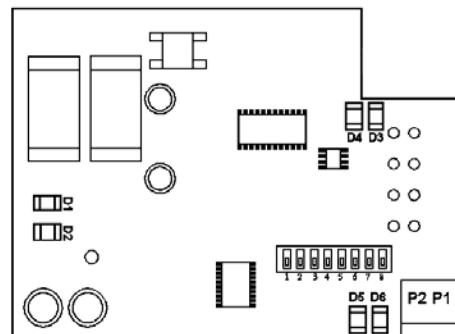


Ref	LED indication	Normal Status	Color
D1	Receive data from HP Changeover Master	Blinking	Green
D2	Transmit data to HP Changeover Master	Blinking	Red
D3	Control Board Internal Bus Activity	Blinking	Green
D4	Transmit data to Main Thermostat	Blinking	Red
D5	Receive data from Main Thermostat	Blinking	Green
D6	1 <sup>st</sup> Stage Aux. Heat Activated	Fixed	Green
D7	2 <sup>nd</sup> Stage Aux. Heat Activated	Fixed	Green
D10	Packet radio reception	Blinking	Green

D11	Power supply	Fixed	Red
D18	Wireless Thermostat associated	Fixed	Green
D19	Radio link active	Fixed	Red

## 7.2. Daikin Interface Board

Daikin's interface board has integrated LED's that provide information about abnormal conditions.

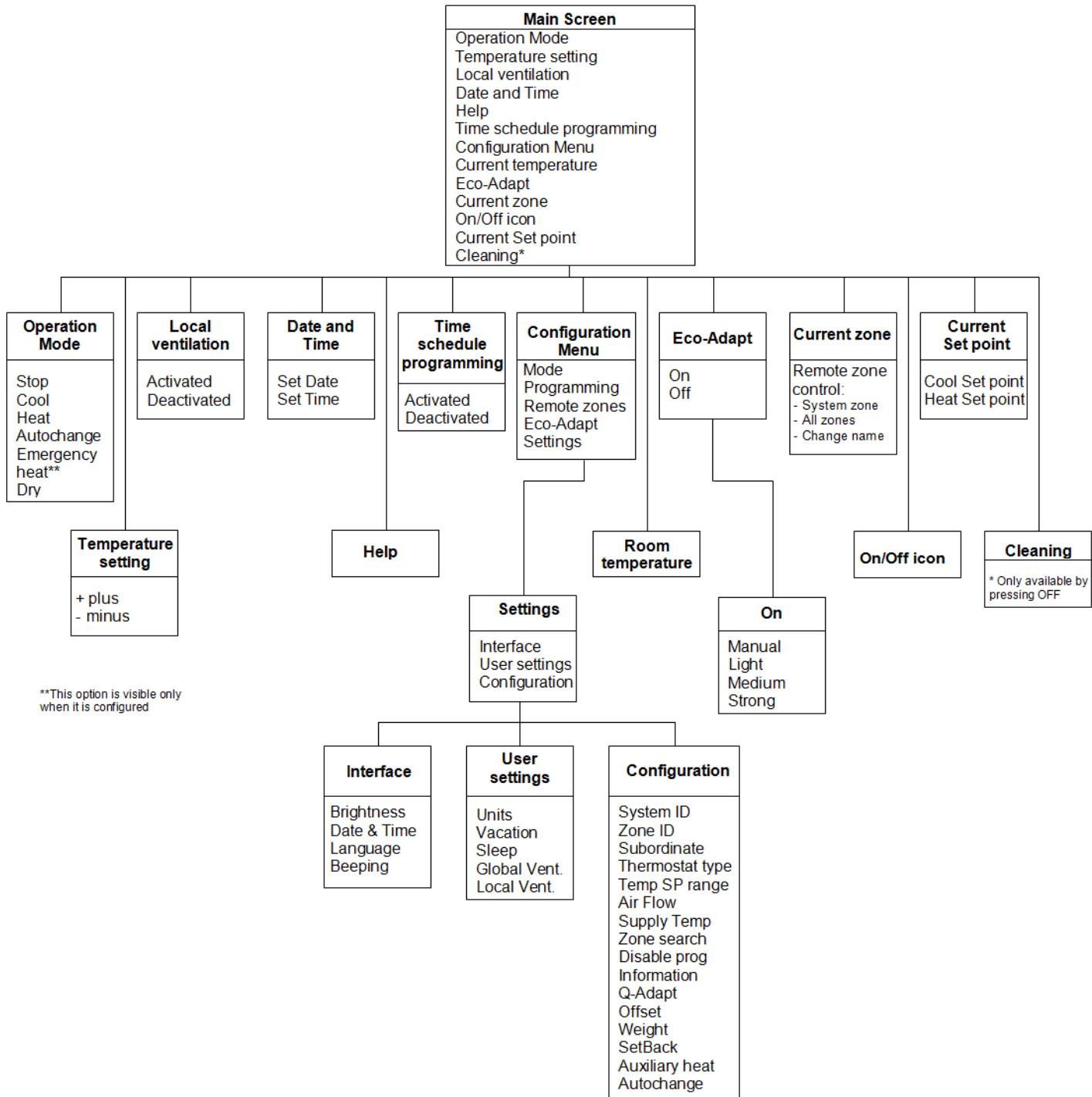


Ref	LED indication	Normal Status	Color
D1	Interface power supply	Fixed	Red
D2	Daikin Board Internal Bus Activity	Blinking	Green
D3	Data transmission to Zoning box control board	Blinking	Red
D4	Data reception from Zoning box control board	Blinking	Green
D5	Data transmission to Daikin navigation controller	Blinking	Red
D6	Data reception from Daikin navigation controller	Blinking	Green

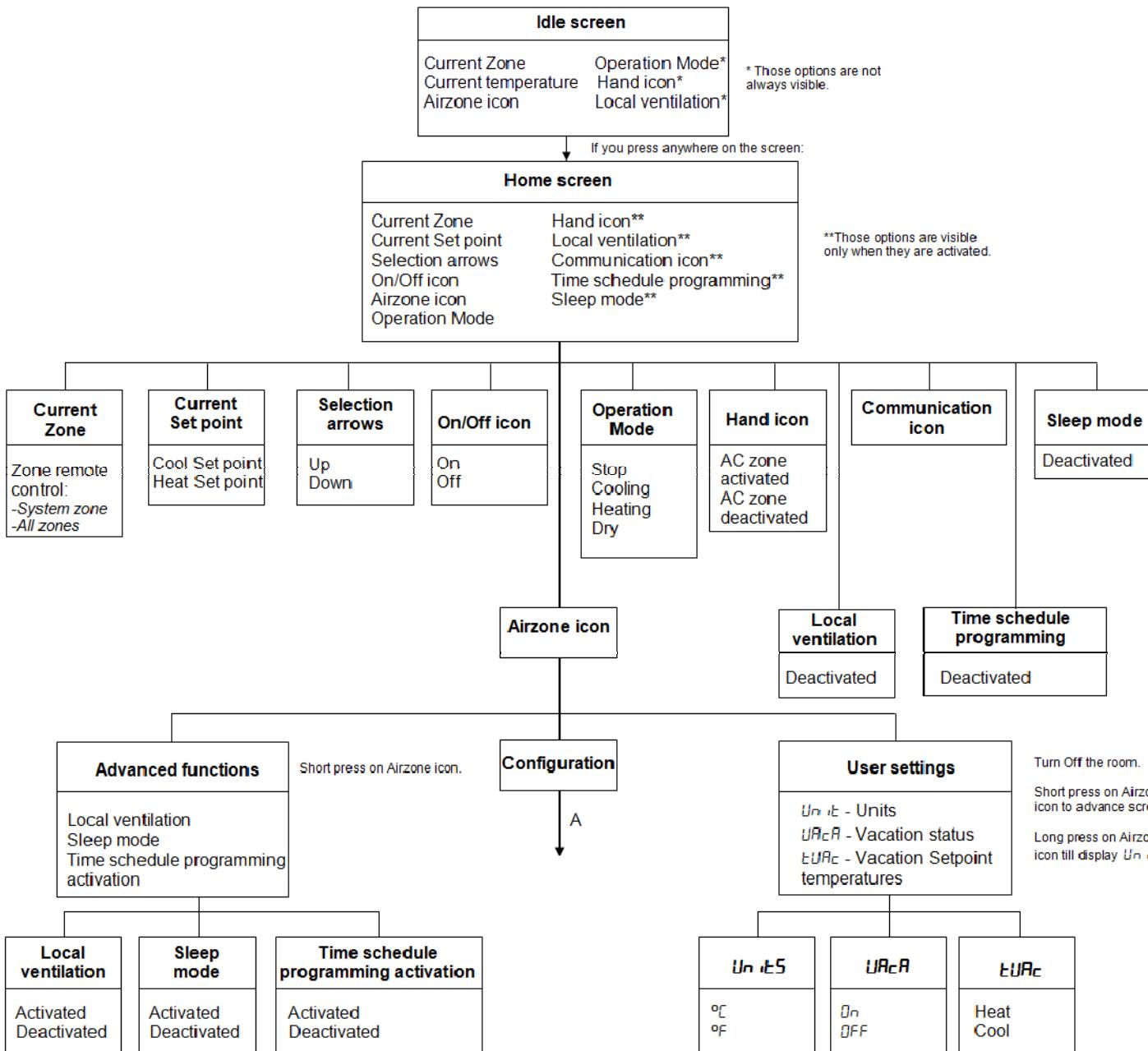
- 1) **Power Supply LED (D1) is not ON**
  - Verify the AC Unit Power Supply.
  - Verify the correct connection between the Daikin Indoor unit and the Daikin interface board.
- 2) **Microcontroller Activity LED (D2) does not blink**
  - Contact Technical Support.
- 3) **Zoning box control board Communication LED's (D3/D4) does not blink**
  - Check the connection between the Daikin Interface board and the Zoning box control board.
- 4) **Indoor AC Unit Communication LED's (D5/D6) do not blink**
  - Check the correct connection between the Daikin Indoor unit and the Daikin interface board.

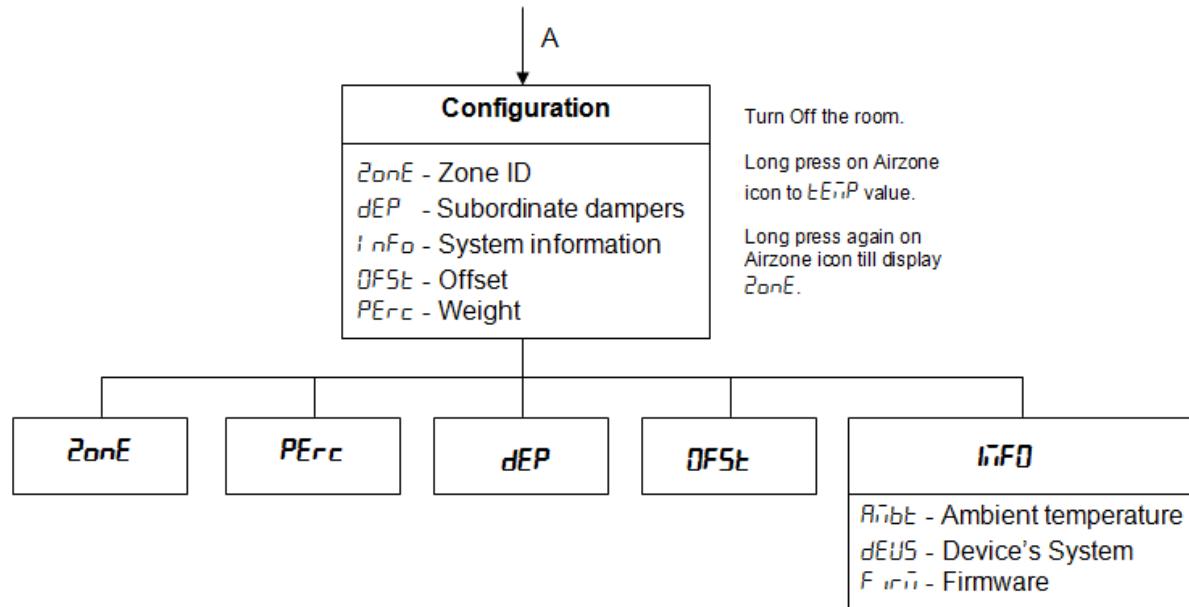
## 8. NAVIGATION GUIDE

### 8.1. Main Thermostat navigation guide



## 8.2. Wireless Thermostat navigation guide





## 9. TROUBLESHOOTING

Item	Symptom	Verification/Action
1	Main Thermostat does not light up	Verify the cable connection between the Main thermostat and the Control Board. See on page 21. Never use solid wire for this connection.
		Verify that the elastic contacts in the base of the thermostat are securely fastened to the circuit board. To ensure this contact, slightly bend forward the contacts. See on page 26.
		Verify that the voltages between the + and - contacts in the thermostat base are 12VDC. See on page 27.
		The zone controlled from the main thermostat cannot be remotely accessed. After 45 minutes, its damper(s) will open and remain open until the problem is fixed.
		From any other zone thermostat, accessing the remote zones by selecting <b>ALL</b> will allow you to change the Operation Mode until the Main Thermostat returns to normal operation. See the User manual.
2	Wireless thermostat does not work	If the thermostat is replaced, only perform the initial configuration. All other parameters and settings will be recovered automatically from the Control Board. See on page 27.
		Verify polarity and power level of the batteries. See on page 29.
		The zone controlled from the wireless thermostat cannot be remotely accessed. After 45 minutes, its damper(s) will open and remain open until the problem is fixed.
		If the thermostat is replaced, only perform the initial configuration. All other parameters and settings will be recovered automatically from the Control Board. See on page 29.
3	After a power failure, <b>Err 1</b> appears in the WTs	Reset the thermostat, link it up, and thereafter perform an initial configuration.
		The Wireless thermostats can take up to 5 minutes to update the screen. Touch the screen to force an immediate update.
4	The AC unit does not start even if everything is OK. After setting the mode to <b>COOL</b> , the Main Thermostat shows <b>STOP</b>	Verify that there is a jumper between the contacts of the Alarm connector. See on page 20.
		Verify that the Indoor Unit is powered on.
		Verify that the Daikin Communication LEDs D5 and D6 located in the Daikin Interface board mounted over the Control Board are blinking. See on page 51.
5	When accessing remote zones, one of them is not listed	Verify that the thermostat of the zone missing is working correctly. To this end, activate/deactivate the zone and check that the damper opens/closes correctly.

Item	Symptom	Verification/Action
6	The Wireless Thermostat displays all zones but its own	When trying to remote access other zones, the Wireless Thermostat will not display its own zone.
7	LED D3 in the Control Board is not blinking	Verify that the Control Board is powered. See on page 19. If the power LED (D11) is on, the Control Board is faulty. See on page 50.
8	LED D5 in the Control Board is not blinking	The board is not receiving information from the Main Thermostat. Verify the wiring between the Main Thermostat and the Control Board. See on page 21. Never use solid wires for this connection.
9	On activating the zone, no air is supplied to its grille(s) if the fan coil is on	Verify that the damper assigned to the thermostat is not blocked by the insulation stopper. See on page 16. Verify that the motor is electrically connected properly. There is a connection at about 4 inches from the actuator. See on page 20. Verify in the actuator connection indicated above, that when demand is created from the thermostat, there are 12VDC between the contacts indicated above. This voltage will be present for about 5 seconds. See on page 20. Verify that the zone assigned to the thermostat is the correct one. If it is not the correct damper, proceed to reset the incorrectly assigned thermostats (See on pages 31 and 38.) and reassign to the correct zones. (See on pages 27 and 29.)
10	One Wireless Thermostat shows "SCR7" permanently	Ensure that the Zone Search is active, from the Main thermostat. See on page 33. Verify that there are available zones. The number of available zones depends on the DZK model, despite that the thermostat can show up to 6. Verify if there is any zone that has a dependent zone. In the Remote Zone menu in the Main Thermostat, verify which zones are installed. See the section Remote Zone Control from the User's Manual. Bring the thermostat closer to the DZK Zoning Box, and associate it with a zone. Once completed, take it back to its final location. If the thermostat shows Err 1 or the signal power is too low, the distance to the control board is too great or there is too much radio interference. There are two possible solutions to this situation: Verify by moving the thermostat within the zone to see if it gets a good connection (remember to touch the screen to update it immediately), or install a wired Main thermostat into a configured zone.

Item	Symptom	Verification/Action
11	If one or more zones do not control the temperature	<p>Verify that the Operation Mode is not STOP. See Troubleshooting - Point 4.</p> <p>Verify room and set point temperatures in the non-working zone thermostat to see if it is creating demand.</p> <p>Verify that the damper actuator is connected properly at about 4 inches from the actuator. See on page 20.</p> <p>Verify communications between the Daikin Interface Board and the Indoor Unit (LEDs D5 and D6 in the Daikin Interface Board). See on page 50.</p> <p>Verify that no ERROR number is shown on the screen. See on page 49.</p> <p>If D5 and D6 do not display normal behavior (constant blinking), verify the wiring between the Daikin interface Board and the Indoor Unit. See on page 22.</p>
12	Battery symbol is shown	When the battery icon is shown on the screen, there are about 15 days left to change the thermostat batteries.
13	DZK 1 on the Main Thermostat	<p>If the Zoning box control board has just been powered on, DZK 1 will display on the screen until the system completes its boot process (about 30 seconds).</p> <p>Verify that LEDs D4 and D5 are blinking, which indicates there is communication between the Control Board and the Main Thermostat. See on page 50.</p> <p>Verify the connections and the wiring between the Zoning box control Board and the Main thermostat. See on page 26.</p>
14	DZK 1 on the Wireless Thermostat ( <i>Err 1</i> )	<p>If the zoning box control board has just been powered on, <b>DZK 1</b> will show on the screen until the system completes its boot process (about 30 seconds). Keep in mind that the wireless thermostat screen can take up to 5 minutes to update. However by touching its screen, it will update immediately.</p> <p>Verify the radio communications LEDs (D10) between the Wireless Thermostat and the Main Control Board. See on page 50.</p>
15	DZK 5 on the Main & Wireless Thermostat ( <i>Err 5</i> )	Remote temperature sensor assigned to the thermostat is open.
16	DZK 6 on the Main & Wireless thermostat ( <i>Err 6</i> )	Remote temperature sensor assigned to the thermostat is short circuited.

Item	Symptom	Verification/Action
17	DZK 9 on the Main & Wireless thermostat (Err 9)	<p>Verify that the Indoor Unit is powered on.</p> <p>Verify the Daikin Interface board LEDs status. See on page 50.</p> <p>Verify the wiring connection between the Daikin Interface Unit and the Daikin Indoor Unit. See on page 22.</p>
18	The damper-modulating functionality does not work as expected (Airflow >Modulating setting)	<p>Verify that the damper REG level is located as configured in the Modulation configuration parameter. See on pages 17 and 32.</p>
19	The Heat Pump Changeover Master don't work properly	<p>Verify that the Heat pump changeover Master is connected to the Zoning box master system. From the main thermostat, check System ID. See on page 31.</p> <p>Verify the cable connection between the Heat pump changeover Master and the Zoning box master system (System ID: 1). See on page 24.</p> <p>Verify that the DZK Zoning box secondary have System ID: 2 to 16. From the main thermostat, check System ID. See on page 31.</p> <p>Verify the cable connection between the Zoning box master DZK system (System ID: 1) and the secondary DZK Zoning box (System ID: 2 to 16). See on page 24.</p>
20	When in Heat operation mode, when trying to change to Cool operation mode, the thermostat returns to Heat mode	<p>The operational mode in the installation is controlled by the Heat Pump Changeover Master. The operation mode can only be changed from the Main thermostat of the Master DZK.</p>
21	The global ventilation does not work as expected. There is no ventilation after all zones are satisfied	<p>Verify if the installation is controlled by the Heat Pump Changeover Master. If that is the case, until all zones of all interconnected DZKs are satisfied, the global ventilation will not be activated.</p>
22	The local ventilation does not work as expected. There is no ventilation after all zones are satisfied	<p>Verify if the installation is controlled by the Heat Pump Changeover Master. If that is the case, until all zones of all interconnected DZKs are satisfied, the local ventilation will not be activated.</p>
23	Defrost mode on the Indoor Unit don't work properly	<p>If the Daikin indoor unit has start/stop cycles in periods shorter than 30 minutes, set the dip switch #8 in the Daikin interface board to ON.</p>





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IMDZKAMS103

